



Leicester  
City Council

## **MEETING OF THE NEIGHBOURHOOD SERVICES SCRUTINY COMMISSION**

**DATE: WEDNESDAY, 30 OCTOBER 2019**  
**TIME: 5:30 pm**  
**PLACE: Meeting Room G.01 - City Hall, 115 Charles Street, Leicester,  
LE1 1FZ**

### **Members of the Committee**

Councillor Khote (Chair)  
Councillor Thalukdar (Vice-Chair)

Councillors Ali, Aqbany, Govind, Joshi and Solanki  
(1 unallocated non-grouped place)

*Elaine Baker*

For Monitoring Officer

#### **Officer contacts:**

**Anita Patel (Scrutiny Policy Officer)**

**Elaine Baker (Democratic Support Officer),**

*Tel: 0116 454 6355, e-mail: [elaine.baker@leicester.gov.uk](mailto:elaine.baker@leicester.gov.uk)  
Leicester City Council, 115 Charles Street, Leicester, LE1 1FZ*

## Information for members of the public

### Attending meetings and access to information

You have the right to attend formal meetings such as full Council, committee meetings, City Mayor & Executive Public Briefing and Scrutiny Commissions and see copies of agendas and minutes. On occasion however, meetings may, for reasons set out in law, need to consider some items in private.

Dates of meetings and copies of public agendas and minutes are available on the Council's website at [www.cabinet.leicester.gov.uk](http://www.cabinet.leicester.gov.uk), from the Council's Customer Service Centre or by contacting us using the details below.

### Making meetings accessible to all

Wheelchair access – Public meeting rooms at the City Hall are accessible to wheelchair users. Wheelchair access to City Hall is from the middle entrance door on Charles Street - press the plate on the right hand side of the door to open the door automatically.

Braille/audio tape/translation - If you require this please contact the Democratic Support Officer (production times will depend upon equipment/facility availability).

Induction loops - There are induction loop facilities in City Hall meeting rooms. Please speak to the Democratic Support Officer using the details below.

Filming and Recording the Meeting - The Council is committed to transparency and supports efforts to record and share reports of proceedings of public meetings through a variety of means, including social media. In accordance with government regulations and the Council's policy, persons and press attending any meeting of the Council open to the public (except Licensing Sub Committees and where the public have been formally excluded) are allowed to record and/or report all or part of that meeting. Details of the Council's policy are available at [www.leicester.gov.uk](http://www.leicester.gov.uk) or from Democratic Support.

If you intend to film or make an audio recording of a meeting you are asked to notify the relevant Democratic Support Officer in advance of the meeting to ensure that participants can be notified in advance and consideration given to practicalities such as allocating appropriate space in the public gallery etc..

The aim of the Regulations and of the Council's policy is to encourage public interest and engagement so in recording or reporting on proceedings members of the public are asked:

- ✓ to respect the right of others to view and hear debates without interruption;
- ✓ to ensure that the sound on any device is fully muted and intrusive lighting avoided;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed.

### Further information

If you have any queries about any of the above or the business to be discussed, please contact:

**Elaine Baker, Democratic Support Officer on 0116 454 55916355.**

Alternatively, email [elaine.baker@leicester.gov.uk](mailto:elaine.baker@leicester.gov.uk), or call in at City Hall.

For Press Enquiries - please phone the **Communications Unit on 0116 454 4151.**

## **PUBLIC SESSION**

### **AGENDA**

#### **FIRE / EMERGENCY EVACUATION**

If the emergency alarm sounds, you must evacuate the building immediately by the nearest available fire exit and proceed to the area outside the Ramada Encore Hotel on Charles Street as directed by Democratic Services staff. Further instructions will then be given.

#### **1. APOLOGIES FOR ABSENCE**

#### **2. DECLARATIONS OF INTEREST**

Members are asked to declare any interests they may have in the business to be discussed.

#### **3. MINUTES OF THE PREVIOUS MEETING**

**Appendix A**

The minutes of the meeting of the Neighbourhood Services Scrutiny Commission held on 4 September 2019 are attached and Members are asked to confirm them as a correct record.

#### **4. PETITIONS**

The Monitoring Officer to report on the receipt of any petitions submitted in accordance with the Council's procedures.

#### **5. QUESTIONS, REPRESENTATIONS AND STATEMENTS OF CASE**

The Monitoring Officer to report on the receipt of any questions, representations and statements of case submitted in accordance with the Council's procedures.

#### **6. FUTURE DOMESTIC AND SEXUAL VIOLENCE AND ABUSE SERVICES IN LEICESTER**

**Appendix B**

The Director of Neighbourhood and Environmental Services submits a report and presentation on a proposed future model for a jointly commissioned Domestic and Sexual Violence and Abuse service for Leicester, Leicestershire and Rutland. The Commission is recommended to comment on the proposals and support further engagement with the consultation exercise.

**7. RECYCLING BRING BANKS**

**Appendix C**

The Director of Neighbourhood and Environmental Services submits a report outlining proposals to rationalise the Bring Bank network. The Commission is recommended to receive the report and pass comments on the proposed changes to the bring bank network to the Director for consideration.

**8. WASTE MANAGEMENT SERVICES OVERVIEW**

**Appendix D**

The Director of Neighbourhood and Environmental Services submits a report and a presentation on an overview of the Waste Management Service. The Commission is recommended to receive the report and presentation and pass comments to the Director for consideration.

**9. WORK PROGRAMME**

**Appendix E**

The current work programme for the Commission is attached. The Commission is asked to consider this and make comments and/or amendments as it considers necessary.

**10. ANY OTHER URGENT BUSINESS**



P R E S E N T:

In Attendance:

Councillor Joshi  
Councillor Solanki

Also Present:

## Councillor Master

\* \* \*      \* \*      \* \* \*

Apologies for absence were received for Councillor Ali and Councillor Agbany.

There were no declarations of interest.

AGREED:

That the minutes of the meeting held on 3 July 2019 be agreed as a correct record.

The Monitoring Officer reported that no petitions had been received.

The Monitoring Officer reported that there were no questions, representations

or statements of case received.

## **18. LIBRARY SERVICES - READING PROGRAMMES**

The Head of Neighbourhood Services delivered a presentation of an overview of the Library Services Provision.

Members of the Commission were asked to note the presentation.

The Assistant City Mayor for Neighbourhoods noted that it was very important that the message was spread on the range of activities available in Neighbourhood Services and thanked the Chair for the item on the agenda.

Members in attendance from the Children, Young Peoples and Schools Scrutiny Commission were pleased to hear the opportunity that the service were providing for people of all ages and backgrounds.

In discussion Members of the Commission felt reassured with the range of work taking place within the cities libraries and felt this work should continue as it played a very important part in the development of children. It was noted that the Neighbourhood Services has had a positive impact around the city and that various locations were well attended by locals using the different facilities available.

The Assistant City Mayor for Neighbourhoods noted that with the abundance of excellent work being delivered, the Service were committed to delivering the best and maintaining that. Although the service had gone through significant spending reviews, they have been resilient and made sure that the staff and services were in a strong position to continue delivering the fantastic services.

Members of the Commission suggested that if events programmes were shared with Members detailing what is on in respective wards, this would give them the opportunity to also participate.

Members of the Commission raised their concerns on how the service was reaching the children from hard to reach communities many of whom don't have English as their first language. It was noted that there is a book bus available that has set stops on a 4-day rota basis. Although these routes were reviewed, the service planned to keep these routes as they were, as regularity was important for the development of children. The bus visited areas where there was a high need and where children may not be able to travel to their local library facility.

The service had a range of suppliers with a range of reading material available to suit the needs of customers' preferred languages. It was noted that older people in some communities preferred books and material in different languages, this was based on feedback received and evidence of current borrowing habits at different libraries.

It was noted that the service worked with a range of partners to run the initiative of getting every child reading. The Book Start Project provided an information

pack that went to every new-born child and the service worked alongside the schools in the city to identify young vulnerable children and provided them with book packs and library cards.

AGREED:

- 1) That the Head of Neighbourhood Services be requested to provide Members with programmes of events at libraries; and
- 2) That the presentation be noted.

## **19. UNIVERSAL CREDIT IMPACTS - ONE YEAR ON**

The Director of Finance submitted a report updating the Commission on Universal Credit full service and its impact, one year on.

The report was introduced and the key points were highlighted. Members were asked to note the report.

During the discussion it was noted that:

- As the process for applying for Universal Credit (UC) was all online there were digital support sessions available, this was predominantly at the Job Centre throughout the day. The Job Centre provided a floor walker service that was available to all those who required assistance with making their claim.
- The Leicester Adult Skills and Learning Service (LASALS) also provided set service sessions to support applicants across its 10 different sites. Information on these sessions were sent to Councillors on a quarterly basis. It was noted that the demand for these sessions changed as the service changed. Members suggested that the dates of these sessions be kept consistent at appropriate locations around the city to target the vulnerable communities who require the service the most.
- With the 5 weeks waiting period prior to payment, the Department for Work and Pensions (DWP) had introduced the Universal Credit Advance. The DWP assured local authorities that this was an advance payment paid to all who seek the advance. The advance payment was interest free and was paid back to the DWP in the first year. Other discretionary payments such as Council Tax discretions were also available and were well advertised to claimants.
- It was noted that although the change had a huge impact on the welfare system there were positives. Members of the Commission felt that staff at the Job Centre and LASALS were very accommodating and supportive with applicants.
- Concerns were raised with the element of rent. As claimants were payed directly rather than landlords, Members felt this could be problematic and could lead to tenants falling behind on rent. Members were aware that this was something that could be altered but felt that Housing Associations were very slow in authorising this change.
- Members were assured that the number of tenants on the Council's own housing stock in arrears was 30%, of which there were a small proportion who were in arrears in high figures. Leicester City Council had invested in additional Tenancy Management Officers to manage this area and the

experience so far was that, generally people were managing the transition well.

- As a result of reductions in grant funding, the service were adjusting the way it did things and were shifting towards the digital channel as much as possible but recognising that face to face and telephony support needed to continue to be provided to vulnerable customers.

AGREED:

That the report be noted.

## **20. DRAFT SCOPE PROPOSAL FOR NEW REVIEW TOPIC: "THE VIABILITY OF A COMMUNITY LOTTERY FOR LEICESTER"**

The Chair of the Neighbourhood Services Scrutiny Commission submitted a draft scope proposal for a new review topic and proposed to set up a task group to further investigate the viability of a community lottery.

It was noted that the scope document sets out the process in which the evidence would be gathered. Following this a report would be put together which would be brought to the Commission for consideration before going to the Executive.

The Chair had an amendment she required to be made to the scope document on page 69, box 4, purpose and aims: the word 'moral' to be changed to 'ethical'.

The Lead Director noted that although there are many authorities that host community lotteries, many of these were district council's and only two were unitary authorities that she was aware of. It was further noted that if the community lottery were to go ahead the authority would have to apply for a gambling licence.

Members of the Commission showed their support for participating in the task group and evidence gathering meetings. The Scrutiny Policy Officer would arrange task group dates and forward these to the Members of the Commission.

AGREED:

That the Members of the Commission be requested to support the scope and review to take place.

## **21. WORK PROGRAMME**

The Chair advised that the Members of the Commission were to share any suggested items for the work programme for future meetings with the Chair or the Scrutiny Policy Officer.

AGREED:

That the work programme be noted.

# Minute Item 18

## Neighbourhood Services Scrutiny Commission



Library services provision – improving literacy for children and families through neighbourhood based reading programmes

## Neighbourhood Services Overview

The Council's Neighbourhood Services section delivers community and library services to people who live and work in Leicester City.

- A network of 28 facilities, including 9 Multi-Service centres:
- 16 library service points
- 16 community centres offering room hire
- Ward & Community Engagement Team



# Library reading programmes: national and local strategic context

Neighbourhood Services are committed to the Universal Offers developed by Libraries Connected and supported Arts Council England:

- **Reading** – Goal: “To help create a more literate and confident society by developing, delivering and promoting reading activities in Neighbourhood facilities”

Other Universal Offers are linked:

- **Health**
- **Culture**
- **Digital**



## Reading: The National Context

“Reading and literacy are two of the most fundamental skills in life...

Reading for pleasure is important. Research suggests that both children and adults who do this are healthier, happier and more confident than those who don't. Libraries contribute to this by running reading programmes, hosting book clubs, and by providing advice and guidance to help people extend and develop their reading choices”

# Leicester City context

Manifesto commitment May 2019

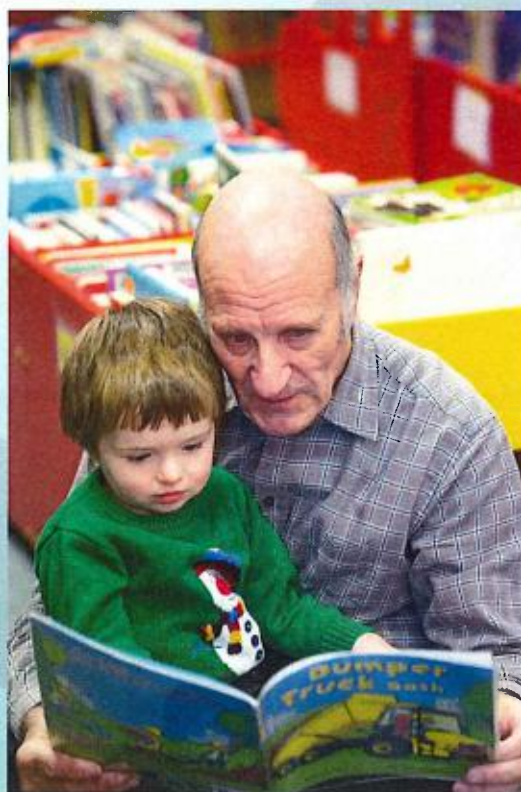
“We will work to ensure that all children grow up in homes with books for them to read and enjoy, including multi lingual texts”

“We will expand our reading projects – Our Best Book, Reading Rampage and the summer reading challenge”

## Leicester Libraries

Delivery team and network:

- 16 libraries
- 12 Children & Young People & Family Centres
- 2 Bookbuses
- Library Children & Young People's Team
- Total visits to Neighbourhood Services 2018/19: 2.3million
- 50.6% of all book loans to under 16yrs
- Library Users – 52 % under 16yrs



# Libraries: Reading core offer

- Provision of quality book stock for all ages and backgrounds.
- City-wide reading events programme
- Toddler Time (under 5s) weekly sessions
- Family focus – promotion of reading from the very earliest years to create lifelong readers
- Complementing work undertaken by schools – promoting reading for pleasure
- Study support at 11 libraries



## Reading Programmes: Early Years and Bookstart

Focus: developing language and pre-reading skills

- Bookstart programme
  - Over £200,000 of books & resources received through Book Trust
  - Book gifting to babies
  - through Health visitors
  - Leicester's reach for distribution of packs is 93%
  - Book corner – targeted interventions
- Foundation Stage
  - Sharing books at home
  - Treasure Box Gifting – Early Years Settings – 94% delivery
  - Packs delivered through Foundation Stage 2 settings
  - Time to read – (delivered in 68 foundation settings)



# Primary school children: Our Best Book

## Our Best Book

- Developed and led by Leicester Libraries
- Four aims:
  - Inspire and motivate children in Year 5 or Year 6 to be active readers
  - Develop and support reading for pleasure
  - Develop awareness of new titles/authors
  - Provide schools with multiple copies of great accessible books
- Key transition period for children's reading
- 44 city primary schools participated 2019
- 2,500 yrs 5/6 children participated
- Funded by contribution from each school



## Our Best Book

- Development – Our Best Picture Book Jan 2020
  - Led by Whatever It Takes (WIT) reading campaign - Will focus on KS1 children
  - Pilot 10 schools
  - Parents involved in voting for best picture book

# Secondary Schools

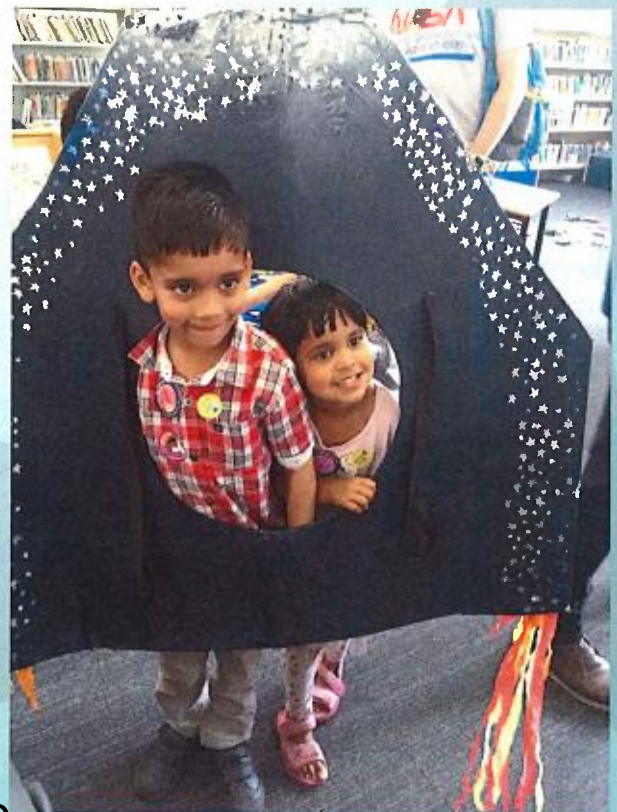
## Reading Rampage

- Read it, rate it, pass it on!
- 16 Schools took part 2018-19
- Approximately 2,000 students
- Libraries a delivery partner
- Based on Our Best Book format
- Books are available in schools and libraries
- Book lists published by Libraries



## Children's Summer Scheme

- Crucial intervention to prevent the summer “reading dip”
- National Summer Scheme developed by Reading Agency
- Leicester City delivers an expanded local scheme through partnership working
- East Midlands cities:  
Participation 2018
  - Leicester City 6837
  - Nottingham City 3236
  - Derby City 2141



# Summer Reading Challenge 2019: “Space Chase”

- Target participation: 7000 children already exceeded
- Summer Reading Challenge – read 6 books over the summer and collect rewards!
- Programme of Activities at ALL city libraries to increase engagement
- Family Fun Days
- Partners
  - Schools
  - Children, Young People and Family Centres
  - Spark Arts
  - National Space centre
  - Curve
  - Festivals
  - Public Health
- Strong volunteer support (approx. 40 volunteers in libraries)



## Family Reading Programmes

- Summer Scheme for Adults!
  - Space to Read
- Everybody’s Reading Programme
  - Celebration of reading in and around Leicester neighbourhoods and communities
  - 1<sup>st</sup> – 31<sup>st</sup> October
  - Neighbourhood Services key partner
  - 35 reading based events in libraries & community centres
- Joint projects with LASALS Family Learning eg School Readiness Programme and Prison family visits
- Leicester Writers Showcase
  - Create a space to engage Leicester writers with their local readership
  - Monthly event at Central Library
  - Role of libraries: from reading to writing
- Jimmy’s Book Club
- Reading groups – eg Westcotes Reading Group formed from friends meeting at Toddler Time



# Creative & Cultural Programmes

Bringing reading and language to life

- Imaginative Neighbourhoods projects
  - Arts Council funded (4 x £90k projects)
  - Working in partnership with Spark Arts
  - Targeted interventions within Neighbourhoods
  - Artists in residence
- Among Ideal Friends - Touring performances
  - High quality performances in local libraries and community centres
  - Regional approach working with east midlands library authorities
  - Girl of Ink and Stars Summer 2019



## Impact

Our Best Book – Teachers:

“Our Best Book has hugely impacted upon the children’s reading. Their attitude towards reading has positively improved, most notably amongst boys. I believe this is related to the ‘male friendly’ books”

“...the impact of the ‘Best Book scheme’ has encouraged children to take ownership over what they read and given them a purpose for reading for pleasure other than being told to.”

“Our Best Book has inspired even the most reluctant readers to pick up a book and develop reading for pleasure.”

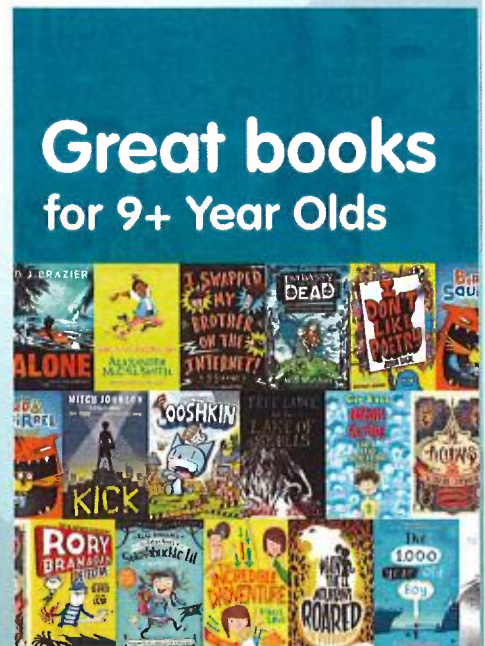
# Impact

## Our Best Book – What the children said:

“The librarian also helped me get more interested in reading other books that I was less interested in. I love how we went to the library.”

“Everyone loves reading the BEST BOOK!”

“I think the Best Book introduced me to a vast variety of genres I have never thought I would like! Confident because I think I have got better at reading since we have started Our Best Book. Also it made me read more and it made me have a different perspective on books.”



## Any Questions?



# Neighbourhood Services Scrutiny Commission

---

## **Future Domestic and Sexual Violence and Abuse Services in Leicester**

Date of Commission meeting: 30<sup>th</sup> October 2019

Lead Director: John Leach

---

### Useful Information:

- Ward(s) affected: All
- Report author: Daxa Pancholi, Head of Community Safety and Protection
- Author contact details: 0116 454 0203
- Date of meeting: 30<sup>th</sup> October 2019

## 1. Summary

- 1.1 The City Council is currently a partner in (and manages) a jointly commissioned Domestic and Sexual Violence and Abuse (DSVA) service for Leicester, Leicestershire & Rutland, and individually commissions a further three services for Leicester only. The jointly commissioned service is the main portal to all domestic and sexual violence and abuse services across the sub-region. These services are due to end on 31<sup>st</sup> March 2021.
- 1.2 The partners that currently fund the Leicester, Leicestershire & Rutland contract have agreed to consider jointly commissioning again and in 2018 collectively reviewed existing individually and jointly commissioned services. This included holding a series of stakeholder events. From this, a proposed model emerged which forms the basis of the public consultation. The consultation on the proposed model for future services for April 2021 and beyond opened on the 11<sup>th</sup> September and runs until 24<sup>th</sup> November 2019.
- 1.3 Scrutiny is asked to provide comment on the proposals and support further engagement with the consultation exercise.

## 2. Recommendation(s) to scrutiny

The Scrutiny Commission is recommended to:

1. Consider the proposed model and how it might impact the local community.
2. Inform and encourage people to complete the consultation, using the following ways;
  - People can find out more about engagement events or raise queries through contacting [DSVTeam@leicester.gov.uk](mailto:DSVTeam@leicester.gov.uk), telephone 0116 454 0254 or
  - Complete the survey which can be accessed via the following link and closes on 24<sup>th</sup> November <https://consultations.leicester.gov.uk/>

## 3. Supporting Information

- 3.1 Recorded crime related to domestic abuse **increased by 20%** between 2016-17 and 2017-18 in Leicester. Sexual violence related crime **increased by 26%** in the same period. There has been year on year increases over the last

three years. This is against a background of continued under-reporting. The latest crime survey for England and Wales indicated that only a third of people who experience domestic abuse contact an official agency about that experience: the fact that these are largely **hidden issues** remains a significant obstacle to reducing them.

- 3.2 Based on the Crime Survey of England and Wales (CSEW) prevalence data (based on self-completion surveys carried out by those aged 16-54), 58,435 men and women will experience domestic abuse and 33,577 men and women will have experience sexual violence; from age of 16 (based on population figures). In Leicester, around a third of police reported sexual violence takes place within the definition of domestic abuse.
- 3.3 In Leicester (2017-18) 2313 referrals were made into the specialist domestic and sexual violence and abuse services currently commissioned by the city council. This included 1210 referrals into the support and information service, 686 referrals for safe housing, 288 families for support of 420 children, and 129 perpetrators of domestic violence.
- 3.4 The current four Leicester City Council DSWA services (all delivered by UAVA) started on 1/12/15, these are:
- Children, young people and families service (CYPFS) for sexual and domestic violence. This incorporates practical and emotional support and is for children and young people of any age.
  - Safe Home Service, which is for those who do not have safe housing due to sexual or domestic violence. This service can secure homes where appropriate, give housing advice and support and provide emergency supported accommodation (refuge provision).
  - Domestic Violence Perpetrator Interventions service. This is for men and women and is aimed at those who want to change their behaviour (they have not been ordered by a court to do so). This includes partner/ ex-partner support and a variety of individual and group work programmes.
  - Information and Support Service. This includes helpline, individual and group support across all levels of risk (of harm) and need and includes counselling, recovery, crisis and advocacy work. This is the contract which is Leicester, Leicestershire and Rutland wide and is a joint commission, with a joint commissioning and assurance board and a partnership agreement to govern arrangements (together with a pooled fund).
- 3.5 The service model currently in place provides a hub approach; a single point of access across Leicester, Leicestershire & Rutland. There are various access routes: helpline, business line, textphone, email or web enquiry.
- 3.6 The partners that currently fund the Leicester, Leicestershire & Rutland contract have agreed to consider jointly commissioning again and in 2018 collectively reviewed existing individually and jointly commissioned services.

- 3.7 The proposed model has considered the views of local stakeholders, lessons learnt from current commissions across the partnership, national expectations and the local needs assessment.
- 3.8 The proposed services focus on how we might improve ease of access, reduce delay and make support simpler, within the funds available. We have looked at where the pressures and successes are in the current model and what gets in the way of people becoming safer.
- 3.9 The proposed model continues a commitment to provide services to adults and children affected by domestic abuse and sexual violence. It retains a focus on domestic abuse perpetrators as those responsible for abuse and offers an opportunity for change outside of the criminal justice system. It seeks to broaden the range of accommodation options currently provided for people not safe in their own homes due to domestic abuse and sexual violence, thereby reducing the amount of people who are not able to secure safe accommodation.
- 3.10 The City Council spend on DSVA contracts is approximately £812,519 per annum. This is higher than the base budget and was made possible through the additional funds available in earlier years; from the Home Office, Troubled Families Programme and Homelessness Grant funding streams. None of these are currently received into the local authority for domestic and sexual violence services.

#### **4. Financial, legal and other implications**

##### 4.1 Financial implications

The core revenue budget (excluding public health) for commissioning of the services outlined in the report is £693,700. Our current commitment for contracts through UAVA is £812,519 p.a., with the necessary additional funding having been secured from the Safer Leicester Partnership and City Council Public Health budgets.

Colin Sharpe, Deputy Director of Finance tel: 0116 454 4081

##### 4.2 Legal implications

Following consultation on the proposed model, the product of that consultation must be taken into account in the final decision and the responses need to be fed into the decision making process.

Further legal and procurement advice should be sought as appropriate and in particular when the services come to an end in March 2021.

Seema Patel (Commercial), tel: 0116 454 1406

### 4.3 Climate Change implications

There are no significant climate change implications associated with this report.

Aidan Davis, Sustainability Officer, tel: 0116 454 2284

### 4.4 Equality Impact Assessment

Under the Equality Act 2010, public authorities have a Public Sector Equality Duty (PSED) which means that, in carrying out their functions, they have a statutory duty to pay due regard to the need to eliminate unlawful discrimination, harassment and victimisation, to advance equality of opportunity between people who share a protected characteristic and those who don't and to foster good relations between people who share a protected characteristic and those who don't.

Protected Characteristics under the Equality Act 2010 are age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, sexual orientation.

At the time of the previous report in October 2018, it was recommended that an equalities impact assessment be commenced to help inform the options available in terms of service re-design by actively considering how the general aims of the PSED can be met and to aid in identifying potential or actual disproportionate negative impacts on people with a particular protected characteristic/s, in order that mitigating actions can put into place to reduce or remove that impact.

An equality impact assessment is being carried out and will be updated with the findings of the public consultation currently underway, which should lead to a final model being agreed. The equality impact assessment will be updated to reflect these outcomes and highlight any issues as appropriate.

The re-design of services will have an impact on people from across all protected characteristics but may particularly be relevant to the protected characteristic of sex, as women and girls are disproportionately affected by domestic and sexual violence and other groups that may have specific needs, for example women from BME backgrounds and those with a mental health condition. The main headings of the strategic framework should support positive equalities outcomes, however there is not sufficient detail in the report covering the objectives which sit underneath the main headings to provide further comment on the strategic framework.

In terms of the recommendation to confirm the commissioning budget for future domestic and sexual violence and abuse provision as £769,000 per annum - although there are no direct equalities issues arising from this, it was identified in the last report (October 2018) that the protection of specialist black and ethnic minority provision would be challenging to add to the service model if the existing budget was continued. This should be considered as part of the decision and the equalities impact assessment to ensure that any disproportionate negative impacts are mitigated.

The recommendation that the executive support the use of the contract extension on all existing domestic and sexual violence and abuse contracts until 31<sup>st</sup> March 2021, and the associated partnership agreement does not have any direct equalities implications, however the current service should continue to be monitored to ensure that equalities practise is consistent with the expectations of the authority and any issues should be responded to in order to ensure that we continue to meet our statutory duties – the PSED is an on-going duty and cannot be delegated.

Hannah Watkins, Equalities Manager tel: 0116 454 5811

#### 4.5 Other Implications

##### Procurement

All procurement implications will be considered in line with Leicester City Council policy and procedures.

Hussian Dakri, Procurement Manager, tel: 0116 454 0685

#### **5. Background information and other papers:**

- Leicester, Leicestershire and Rutland Strategic Framework and Vision for Domestic and Sexual Violence and Abuse
- Local/Sub-Regional DSVA Governance Infrastructure Diagram 2019
- Leicester, Leicestershire and Rutland Domestic and Sexual Violence and Abuse Needs Assessment 2017 (and subsequent refresh)
- Leicester Needs Assessment Refresh Summary 2018-19

#### **6. Summary of appendices:**

Appendix B1 – Presentation

#### **7. Is this a private report?**

No.

# Domestic Abuse and Sexual Violence Public Consultation

**Services for Leicester, Leicestershire & Rutland from April 2021**

In terms of funding from

Leicester City Council, Police & Crime Commissioner for Leicestershire,  
Rutland County Council and Leicestershire County Council

If you see something

WRONG

don't stay silent

0808 80 200 28

#callUAVA

# Definitions

22

We haven't seen much of you recently, is everything ok?

I've noticed you seem a bit down, has anyone upset you?

Wow, they text you a lot, do they do that all the time?

I'm worried about you...I saw the way they looked at you and you seemed scared

## Domestic Abuse Bill 2019: overarching fact sheet

Published 16 July 2019

### Contents

What are we going to do?

How are we going to do it?

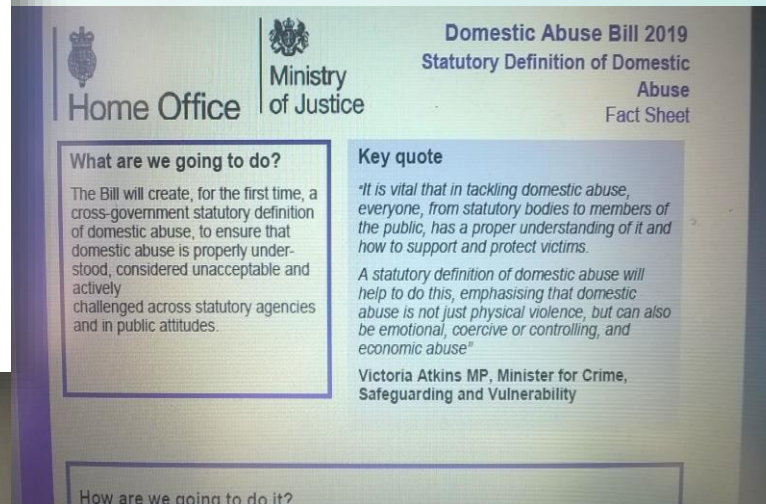
Background

What other actions are the government taking in addition to the measures in the bill?

Will these measures apply across the United Kingdom?

### What are we going to do?

- raise awareness and understanding about the devastating impact of domestic abuse on victims and their families
- further improve the effectiveness of the justice system in providing protection for victims of domestic abuse and bringing perpetrators to justice
- strengthen the support for victims of abuse by statutory agencies



Leicester  
City Council

# Background



Leicester  
City Council



POLICE & CRIME  
COMMISSIONER  
for Leicestershire



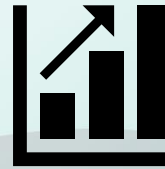
Leicestershire  
County Council



Rutland  
County Council

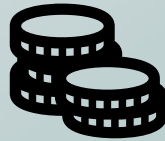


2015- March 2021



Growing numbers

Commitment to delivering the  
best possible service



Varied budgets and differing  
needs



Strategic framework and vision

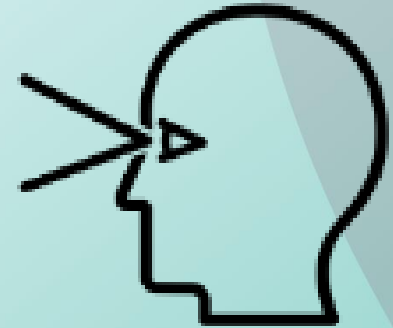


## Strategic Vision

‘To provide an effective partnership response across Leicester, Leicestershire and Rutland to reduce the prevalence, likelihood and harm of domestic and sexual violence and abuse on all.’

# Development of proposed model

1. National expectations
2. Stakeholder workshops
3. Service user group sessions
4. Learning from data; e.g. what are the barriers to safety and recovery?



Development of proposed model continued

- Improve ease of access
- Reduce delay
- Make support simpler
- One size does not fit all

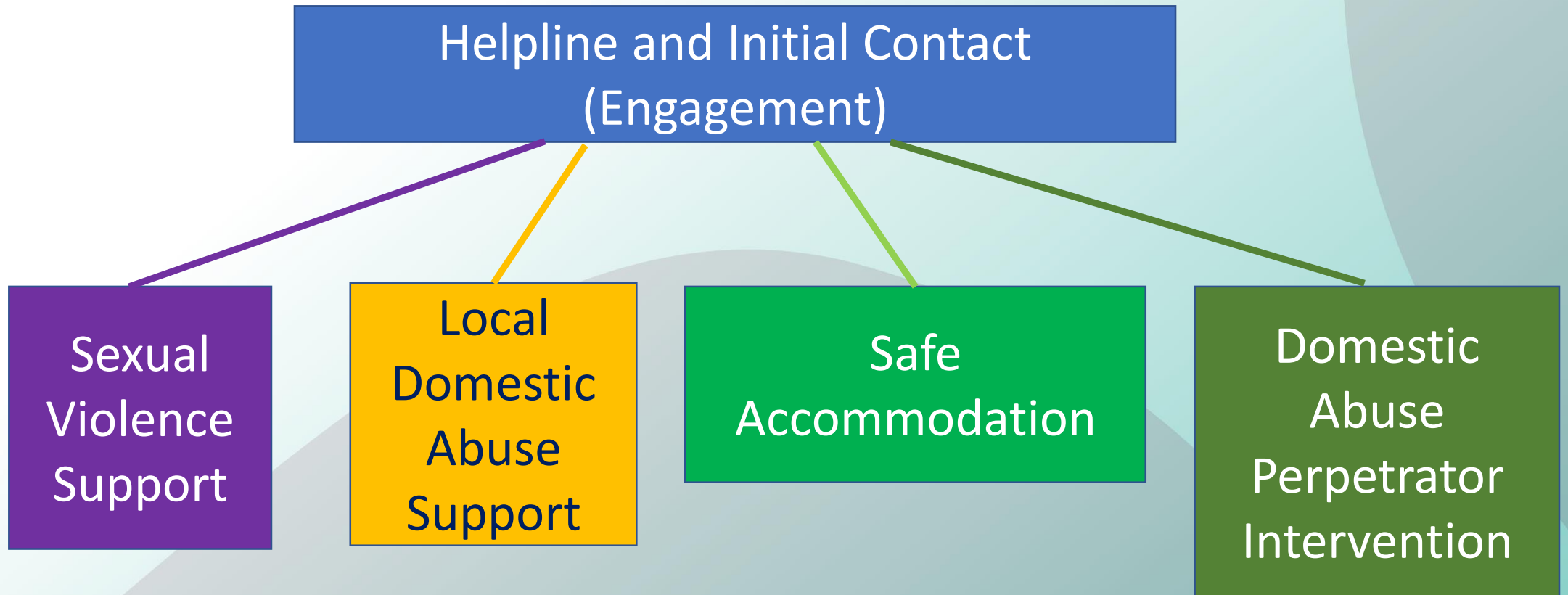
An iceberg floating in the ocean. The tip of the iceberg is visible above the water surface, while the much larger, jagged base is submerged underwater. The sky is blue with some clouds, and the water is a deep blue.

**IN AN ABUSIVE  
RELATIONSHIP**

**THINGS ARE  
NEVER AS THEY  
SEEM ON THE  
SURFACE.**

Someone you know is suffering  
abuse? Call **0800 066 5555**  
for instant and confidential advice.

# Proposed new service system model (from April 2021)



# Summary of changes proposed

1. **Strengthening the initial contact** point through merging two different current services;
2. **Separating out** domestic abuse and sexual violence services after 'helpline' stage;
3. Working across **all levels of domestic abuse need**; not changing worker as risk level changes;
4. **No** local authority funded specialist **counselling provision**
5. Clear locality domestic abuse support offer, which in Leicester will include work with **perpetrators and with children and young people**

## HELPLINE AND INITIAL CONTACT

## SEXUAL VIOLENCE SUPPORT

## LOCAL DOMESTIC ABUSE SUPPORT

## SAFE ACCOMMODATION

# DOMESTIC ABUSE PERPETRATOR INTERVENTION

# The consultation questions



What do you think of each proposed service and the whole 'system'?



Do you have any additional comments or suggestions for improvements?



Can you think of any potential impact (good or bad) on specific groups of people?

# Deadlines and links

- Public consultation closes **24 November** (a Sunday)
- Take the DSVA survey online at [consultations.leicester.gov.uk](https://consultations.leicester.gov.uk)
- A number of face to face sessions are being supported – please contact [DSVTeam@Leicester.gov.uk](mailto:DSVTeam@Leicester.gov.uk) if interested

Current specialist support around sexual or domestic violence and abuse can be accessed at [uava.org.uk](https://uava.org.uk) telephone free (and hidden from bills) on **0808 80 200 28**, 8am-8pm Monday to Saturday.

Please also see our twitter account @\_howmanytimes and our web pages.

Thank You

## Report to Scrutiny Commission

Neighbourhood Services Scrutiny  
Commission



---

### **Recycling Bring Banks**

Date of Commission meeting: 30 October 2019

Lead director: John Leach

---

## Useful information

- Ward(s) affected: All
- Report author: Luke Crown, Service Development Manager
- Author contact details: [luke.crown@leicester.gov.uk](mailto:luke.crown@leicester.gov.uk)
- Report version number: 1.0 NSCIC

### 1. Summary

- 1.1 Through the waste PFI contract, Biffa provide a variety of waste and recycling collection services, including the weekly waste and recycling collections. Biffa also provide bulky waste, clinical waste and garden waste collections, as well as two Household Waste Recycling Centres and a recycling bring bank collection service.
- 1.2 Waste Management have proposed rationalising the recycling bring bank network as the current service for glass and paper/card is no longer efficient and, in many locations, no longer required – Biffa collects c300 tonnes of kerbside dry mixed recycling per week compared to just c300 tonnes of recycling from bring banks in a year. Both paper/card and glass are already collected as part of kerbside dry mixed recycling.
- 1.3 The proposal seeks to reduce the number of sites but improve the infrastructure at the remaining sites. The current banks at sites to be retained would be replaced with new bins in locking frames. The new bins would accept a wider range of recyclables than the current bring banks. The proposal therefore seeks to improve the service offering to customers but also contribute a £32k pa revenue saving. No textile banks will be removed under these proposals.
- 1.4 A public consultation was undertaken during May-June 2019 which received strong public backing (73%) for the proposed changes to reduce the number of sites and install mixed recycling bins.
- 1.5 A range of considerations, including feedback from the consultation, have determined circa 20 suitable locations to retain for the installation of new mixed recycling bins.
- 1.6 A previous alternative option to remove the bring bank network entirely was not supported by the Executive.



*Above left: An example of a locking frame system. Above right: Current paper/card and glass banks.*

## 2. Recommendations

2.1 The Neighbourhood Services Scrutiny Commission is asked to comment on the proposed changes to the bring bank network:

- The removal of all existing glass and card/paper recycling banks across the City, and the installation of new mixed recycling bins at circa 20 strategic locations.
- A reduction of £32k p.a. to the Waste Management budget as part of Spending Review 4 savings.

## 3. Supporting information including options considered:

### Background

- 3.1 Biffa operate a bring bank collection service, collecting mixed paper and card, glass and textiles. Table one below illustrates the infrastructure currently in place.
- 3.2 The current service utilises a truck equipped with a crane, which lifts the banks over the top of the truck in order to empty them. Biffa sub-contract the textiles collections to Salvation Army, who use vans to collect textiles, handballing the material into the vehicle.
- 3.3 Tonnages of glass and mixed paper and card collected through the banks have fallen (figure 1) following the introduction of the dry mixed recycling service that has seen overall recycling tonnages increase (figure 2). This is consistent with the experience of many other local authorities who have rationalised their bring bank services following introduction of more comprehensive and easier to use dry mixed recycling services at the kerbside, such as Coventry, Manchester and Derby.

Material	No. banks	No. sites by material type	Collection vehicle
Glass	126	62	Vehicle with crane
Paper & card	37	27	
Textiles	38	30	Van

*Table 1 – number of bring banks and bring sites in Leicester City operated by Biffa and their sub-contractors.*

- 3.4 The current service was implemented before the introduction of the dry mixed recycling service. It was designed to support the previous green box source segregated collections, as for example, cardboard was not collected at the kerbside.
- 3.5 This proposal supports Manifesto Commitment SL3 to “Work towards a circular economy for waste and resources in the city, encouraging re-use, recycling and waste minimisation” through removing sites that are poorly utilised and improving retained sites through introducing new, more aesthetically pleasing bins that accept a wider range of recyclables.

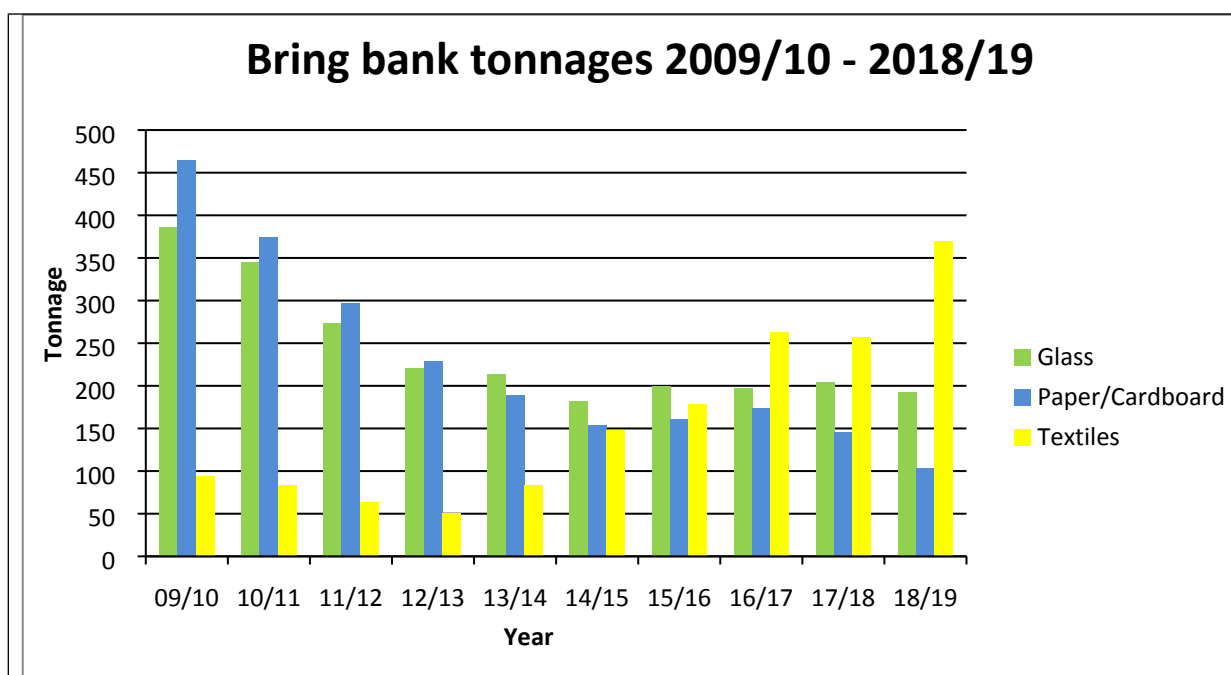


Figure 1 – Tonnes of dry recycling collected through bring banks

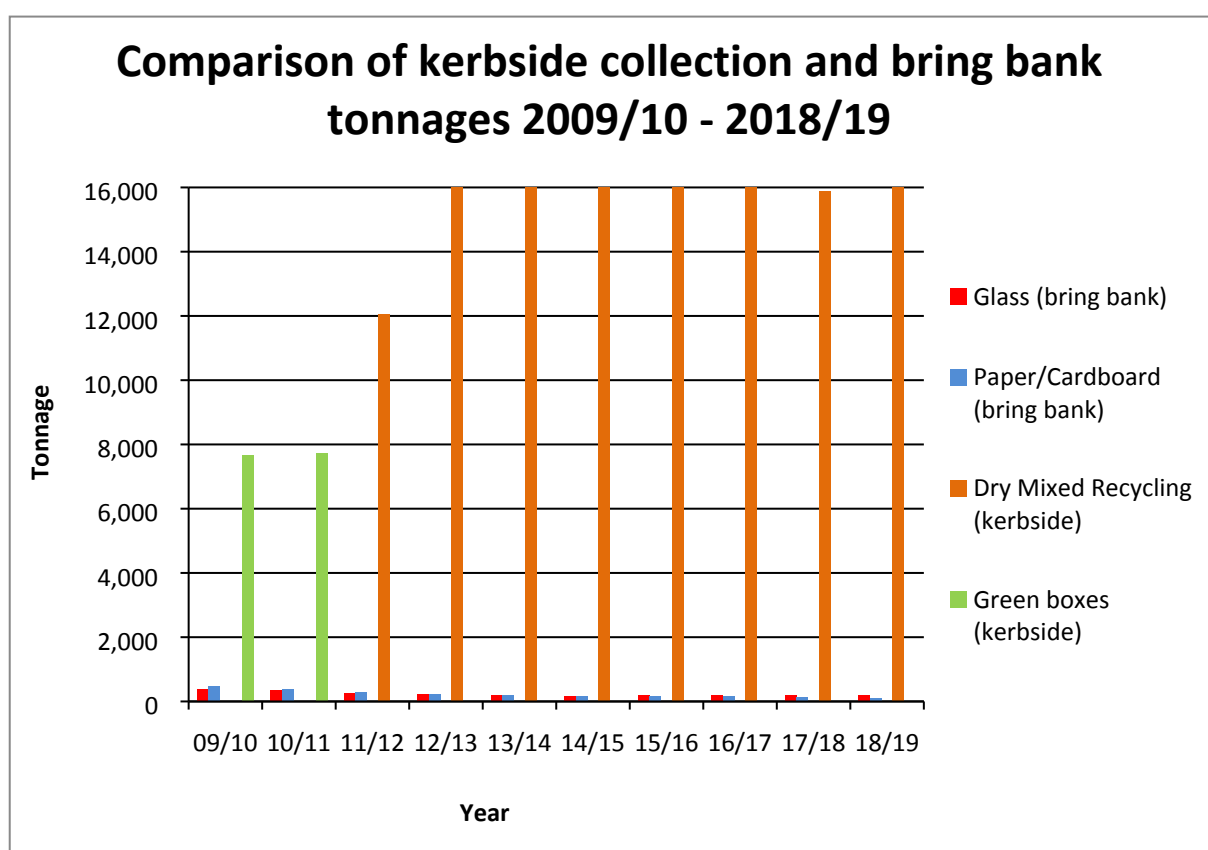


Figure 2 – Tonnes of dry recycling collected kerbside compared to bring banks

3.6 In 2018/19 bring bank tonnages contributed only 0.52% to the contract recycling rate of c38% (this figure is provisional at this stage). Glass banks contributed 0.15%, paper/card banks 0.08% and textiles 0.29%. By contrast dry mixed recycling (DMR) contributed c13%. In tonnage terms, Biffa collects c300 tonnes of kerbside dry mixed recycling per week compared to just c300 tonnes of recycling from bring banks in a year.

3.7 Monitoring has been carried out by Waste Management to determine usage by volume of the glass and paper/card bring banks. This monitoring has found that:

- Many glass banks were obsolete and seldom used. Additionally, there are many locations with multiple banks where a single bank would comfortably contain the actual capacity required.
- The card banks are better utilised, especially those situated in supermarket car parks.
- The design of the paper/card banks often means they need emptying even though they are not full, because unlike the glass banks they do not fill up uniformly and the apertures get blocked.
- The current condition of all bins is poor. It should be noted that these banks pre-date the Biffa contract and are therefore over 16 years old.
- Some banks have obvious trade use.
- Some sites suffer from fly tipping.



*Above: An example of fly tipping at a bring site on Gipsy Lane.*

### **Public Consultation**

- 3.8 A public consultation took place from 13th May until 10th June 2019 to obtain resident feedback on the proposed changes. 225 responses were received, 220 of which were from residents living within the city boundary.
- 3.9 The consultation showed a strong backing for the proposal. As well as 73% of all respondents agreeing with the proposal to replace the banks with new facilities, 61% of people who currently use the sites said the changes would either make recycling easier for them or not make any difference at all.
- 3.10 There were no major concerns highlighted by the consultation to suggest that the changes would cause any individuals or groups of people to be significantly negatively affected, nor prevent anyone from being able to recycle. 99% of respondents told us they use their kerbside household recycling service.

3.11 The wording to be placed on the consultation hub website is contained in Appendix C2.

### **Proposal to rationalise and improve the bring bank service**

Proposal	Detail	Total savings
Rationalise the bring bank service	Replacement of bring banks at approximately 20 strategic sites and removal of remaining paper/card and glass banks across all sites. Retention of all textile bring banks.	£32k pa (excluding capital investment for initial works)

3.12 It is proposed that the 126 glass banks and 37 paper/card banks in the city are removed. The banks would be replaced with 1100 litre wheeled bins for dry mixed recycling (glass, plastics, card, paper and tins) located at approximately 20 strategic sites. Wheeled bins would be placed within metal locking frames to prevent their movement. The dedicated crane vehicle would no longer be required as the wheeled bins would be emptied by the existing recycling collection vehicles that service houses and flats.



*Above left: An example of a locking frame system. Above right: Current paper/card and glass banks.*

3.13 Glass banks at the Household Waste Recycling Centres would be removed, with this material collected mixed in existing roll on-roll off recycling containers. No changes are necessary for paper and card as different containers are already in use.

3.14 Approximately 20 sites (see Appendix C1) where new bins would be installed have been selected taking into account feedback from the public consultation, access issues, existing levels of fly tipping (where applicable), space available and existing levels of usage. The number and selection of sites could change slightly, for example, following discussions with landowners.

The benefits of this option are:

1. It contributes to recycling performance.
2. It maintains a service and enhances it at sites retained through the introduction of the collection of metal cans and plastic bottles, in addition to the existing glass and paper/card.

3. A saving is achieved through the removal of the dedicated crane vehicle and the efficiency of the service is improved.
4. Potential reduction in fly tipping at sites where banks are removed, potentially reducing pressure on Cleansing Services.
5. It provides an opportunity to replace ageing infrastructure.
6. It provides an opportunity to improve the resilience in collections by standardising the infrastructure.
7. Strong public backing following consultation (see Appendix C2).

The disadvantages of this option are:

1. Potential inconvenience to some customers, but usage is minimal.

3.15 The draft Equalities Impact Assessment is included in Appendix C3, which has been updated following the public consultation.

3.16 The provisional timetable for the proposed changes is as follows and will be dependent on securing alternative uses/disposal of old bring banks, procurement of the new frames and bins and availability for groundworks to be undertaken by Highways.

<b>Task</b>	<b>Dates</b>
Contract variation issued and signed	February 2020
Procurement of new frames and bins	February – March 2020
Liaise with landowners to arrange removal of banks and installation of new facilities as appropriate.	February – March 2020
Phased removal of banks at sites where banks will not be replaced. Notices placed on banks to inform the public of their withdrawal.	March – April 2020
Phased removal of banks at sites where new bins are proposed to be installed. Notices placed on banks to inform the public.	April – May 2020

3.17 At sites to be retained, it will be necessary to remove the old banks to allow the groundworks to take place followed by the installation of the new frames and bins. Initial site surveys indicate that only 8 of the sites to be retained require groundworks. The period in which no facilities are available will be minimised as far as possible through co-ordination of works between Biffa, Highways and the locking frame installer. Temporary signs will be installed to advise of the works.

#### **Alternative options considered**

3.18 These alternatives were also analysed and the reasons for being discounted are set out below.

#### Retain the current bring bank system but reduce the number of banks

3.19 This alternative would remove some of the paper/card and glass bring banks and retain all textile recycling banks. The service would become less efficient, utilising a specialist vehicle for a reduced number of collections. This option would likely yield very limited savings as the dedicated crane vehicle would

continue to be maintained and used. Although there would be fewer banks to empty, Biffa would still need a dedicated driver to empty the banks. There could be a fuel saving, but again this is likely to be limited and would be subject to negotiation with Biffa.

#### Removal of all bring banks with no replacements

3.20 This alternative would remove all bring banks, except for textile recycling banks. Savings would be broadly the same as the proposal to rationalise the service because the savings arise from the removal of the specialised vehicle and dedicated staff. However, potentially less recycling would be collected overall.

## **4. Details of Scrutiny**

Public consultation has been undertaken.

## **5. Financial, legal and other implications**

### 5.1 Financial implications

The proposed changes to bring banks are expected to result in an annual saving of £32k. This would contribute towards Spending Review savings requirements. The one-off mobilisation costs of the change estimated at £60k would be funded from the Weekly Collection Support Grant.

Colin Sharpe, Head of Finance, Ext 37 4081

### 5.2 Legal implications

The recycling arrangements covered in this report are part of contractual arrangements with Biffa Leicester under a 25-year PFI contract which commenced in 2003. It should be noted that any changes will need to be accommodated within contractual considerations.

Emma Jackman, Head of Law (Commercial, Property & Planning)

### 5.3 Climate Change and Carbon Reduction implications

Transport is responsible for 25% of carbon emissions in Leicester, and so reducing carbon emissions from local transport is vital to addressing the Climate Emergency declared by the council in 2019. This includes transport and travel relating to the disposal and collection of waste and recycling in the city.

The proposal for the bring banks will reduce the amount of vehicle travel required to deliver the service, which would have a positive impact on carbon emissions as a result of vehicle use. Conversely, some residents may be required to travel further to use a site, increasing their travel-related carbon emissions, making it hard to estimate the overall impact of the changes on carbon emissions. This can be mitigated through continued promotion of the kerbside recycling service to residents.

Aidan Davis, Sustainability Officer, Ext 37 2284

## 5.4 Equalities Implications

Under the Equality Act 2010, public authorities have a Public Sector Equality Duty (PSED) which means that, in carrying out their functions, they have a statutory duty to pay due regard to the need to eliminate unlawful discrimination, harassment and victimisation, to advance equality of opportunity between people who share a protected characteristic and those who don't and to foster good relations between people who share a protected characteristic and those who don't.

Protected Characteristics under the Equality Act 2010 are age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, sexual orientation.

The proposal seeks to improve the service offering to customers from across all protected characteristics by rationalising the bring bank service by reducing the number of sites but improving the infrastructure at the remaining sites.

An Equality Impact assessment has been carried out, no disproportionate negative impact on any protected characteristic have been identified.

Surinder Singh, Equalities Officer, Ext 37 4148

## 5.5 Other Implications (You will need to have considered other implications in preparing this report. Please indicate which ones apply?)

None.

## **6. Background information and other papers: None.**

## **7. Summary of appendices:**

Appendix C1 – map of current bring bank locations and proposed changes

Appendix C2 – bring banks consultation results

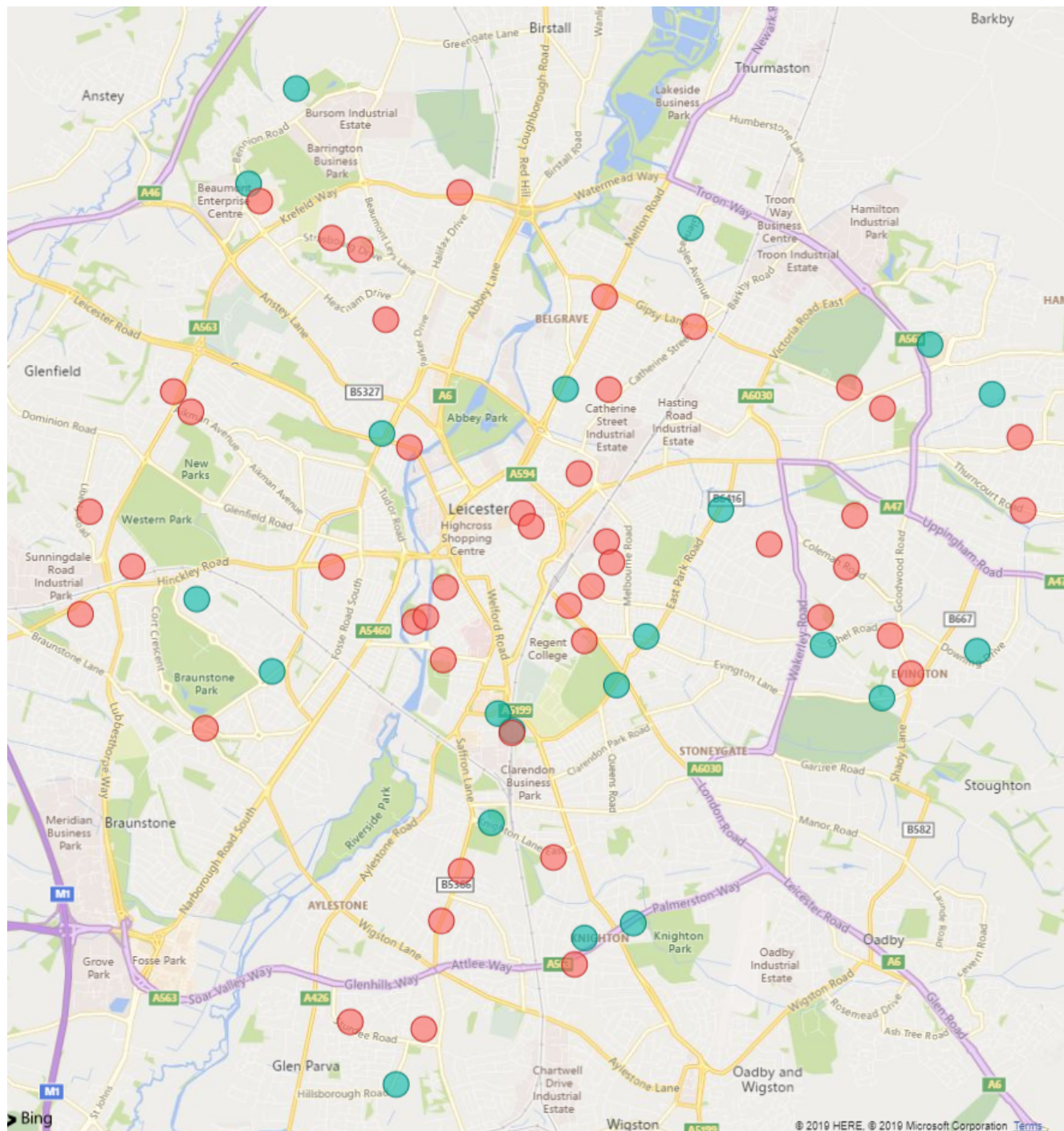
Appendix C3 – equalities impact assessment

## **9. Is this a “key decision”? Yes**

## **10. If a key decision please explain reason: The proposal affects all wards.**

### Bring Bank Locations – All locations and proposed changes (provisional subject to land owner permission)

- Replace banks with mixed recycling bins    
 ● Site with glass &/or paper/card banks to be removed



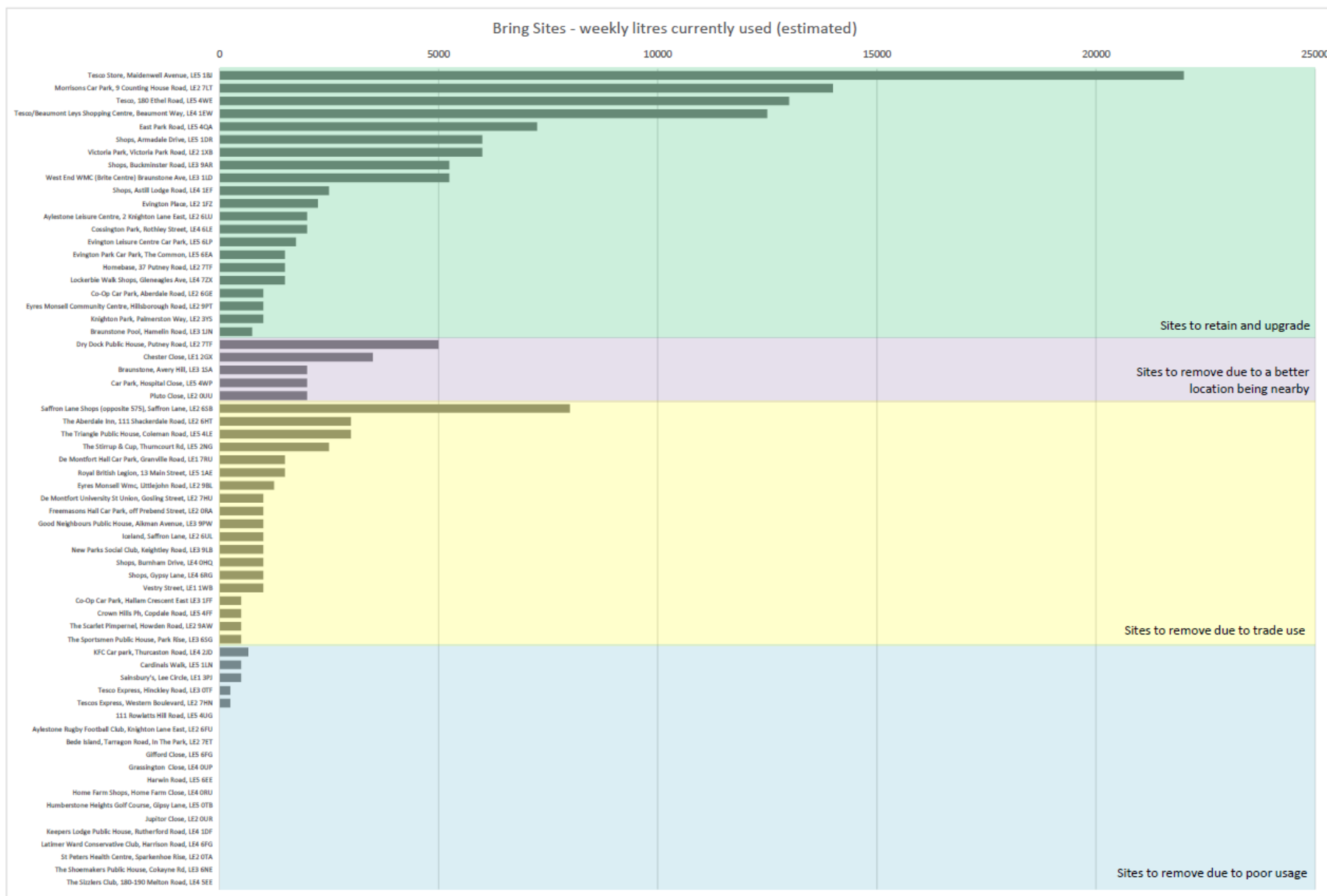
## **List of bring bank sites and proposed changes**

Location	Retain site as mixed recycling?
111 Rowlatts Hill Road, LE5 4UG	No
Aylestone Leisure Centre, 2 Knighton Lane East, LE2 6LU	Yes
Aylestone Rugby Football Club, Knighton Lane East, LE2 6FU	No
Bede Island, Tarragon Road, In The Park, LE2 7ET	No
Braunstone Pool, Hamelin Road, LE3 1JN	Yes
Braunstone, Avery Hill, LE3 1SA	No
Car Park, Hospital Close, LE5 4WP	No
Cardinals Walk, LE5 1LN	No
Chester Close, LE1 2GX	No
Co-Op Car Park, Aberdale Road, LE2 6GE	Yes
Co-Op Car Park, Hallam Crescent East LE3 1FF	No
Cossington Park, Rothley Street, LE4 6LE	Yes
Crown Hills Ph, Copdale Road, LE5 4FF	No
De Montfort Hall Car Park, Granville Road, LE1 7RU	No
De Montfort University St Union, Gosling Street, LE2 7HU	No
Dry Dock Public House, Putney Road, LE2 7TF	No
East Park Road, LE5 4QA	Yes
Evington Leisure Centre Car Park, LE5 6LP	Yes
Evington Park Car Park, The Common, LE5 6EA	Yes
Evington Place, LE2 1FZ	Yes
Eyres Monsell Community Centre, Hillsborough Road, LE2 9PT	Yes
Eyres Monsell WMC, Littlejohn Road, LE2 9BL	No
Freemasons Hall Car Park, off Prebend Street, LE2 0RA	No
Gifford Close, LE5 6FG	No
Good Neighbours Public House, Aikman Avenue, LE3 9PW	No
Grassington Close, LE4 0UP	No
Harwin Road, LE5 6EE	No
Home Farm Shops, Home Farm Close, LE4 0RU	No
Homebase, 37 Putney Road, LE2 7TF	Yes
Humberstone Heights Golf Course, Gipsy Lane, LE5 0TB	No
Iceland, Saffron Lane, LE2 6UL	No
Keepers Lodge Public House, Rutherford Road, LE4 1DF	No
KFC Car Park, Thurcaston Road, LE4 2JD	No
Knighton Park, Palmerston Way, LE2 3YS	Yes
Latimer Ward Conservative Club, Harrison Road, LE4 6FG	No
Lockerbie Walk Shops, Gleneagles Ave, LE4 7ZX	Yes
Morrisons Car Park, 9 Counting House Road, LE2 7LT	Yes
New Parks Social Club, Keightley Road, LE3 9LB	No
Pluto Close, LE2 0UU	No
Royal British Legion, 13 Main Street, LE5 1AE	No
Saffron Lane Shops (opposite 575), Saffron Lane, LE2 6SB	No
Sainsbury's, Lee Circle, LE1 3PJ	No
Shops, Armadale Drive, LE5 1DR	Yes

Shops, Astill Lodge Road, LE4 1EF	Yes
Shops, Buckminster Road, LE3 9AR	Yes
Shops, Burnham Drive, LE4 0HQ	No
Shops, Gypsy Lane, LE4 6RG	No
St Peters Health Centre, Sparkenhoe Rise, LE2 0TA	No
Jupiter Close, LE2 0UR	No
Tesco Express, Hinckley Road, LE3 0TF	No
Tesco Store, Maidenwell Avenue, LE5 1BJ	Yes
Tesco, 180 Ethel Road, LE5 4WE	Yes
Tesco/Beaumont Leys Shopping Centre, Beaumont Way, LE4 1EW	Yes
Tesco Express, Western Boulevard, LE2 7HN	No
The Aberdale Inn, 111 Shackerdale Road, LE2 6HT	No
The Foresters Public House, Woodgate, LE3 5GE	No
The Scarlet Pimpernel, Howden Road, LE2 9AW	No
The Shoemakers Public House, Cokayne Rd, LE3 6NE	No
The Sizzlers Club, 180-190 Melton Road, LE4 5EE	No
The Sportsmen Public House, Park Rise, LE3 6SG	No
The Stirrup & Cup, Thurncourt Rd, LE5 2NG	No
The Triangle Public House, Coleman Road, LE5 4LE	No
Vestry Street, LE1 1WB	No
Victoria Park, Victoria Park Road, LE2 1XB	Yes
West End WMC (Brite Centre) Braunstone Ave, LE3 1LD	Yes

## Site retention/removal decisions

49



### **Bring banks consultation results**

A public consultation took place from 13<sup>th</sup> May until 10<sup>th</sup> June 2019 to obtain resident feedback on the proposed changes. 225 responses were received, 220 of which from residents living within the city boundary.

67% of respondents support our proposal to reduce the overall number of sites to make efficiency savings. A further 12% have no opinion, and 20% disagree with the proposal.

73% of respondents support our proposal to remove the paper/card and glass banks and replace them with mixed recycling bins at 25 key sites. A further 9% have no opinion, and 16% disagree with the proposal (however, 6 of these 36 responses that disagree commented that the sites should be removed altogether).

90% of those surveyed have the orange bag service and 10% have communal bins. 99% of all respondents said they use their home recycling services.

14% of respondents said they use the banks at least once a month. 65% said they never use the existing bring banks.

Of those who do use the banks, 19% of respondents use them for large cardboard, 21% don't like to use their orange bags for glass, and 4% have difficulty getting orange bags.

The most heavily used sites are reported as Tesco, Beaumont Leys Shopping Centre (6%), Victoria Park (5%), Morrisons, Counting House Road (5%), Homebase, Putney Road (3%), Tesco, Hamilton (3%) and Aylestone Leisure Centre (3%).

The comments contained repeated requests/support for:

- Electrical and Battery recycling banks
- Strong support for clothing/textile banks.
- Clothing/textiles to be collected kerbside
- Recycling bins alongside litter bins (Recycling on the go)
- Food waste collections

The feedback from the consultation shows strong support for the efficiency savings.

## Equalities Impact Assessment

Title of spending review/service change/proposal	Recycling banks rationalisation
Name of division/service	Waste Management, Neighbourhoods and Environmental Services
Name of lead officer completing this assessment	Luke Crown
Date EIA assessment completed	15/07/19
Decision maker	City Mayor / Executive
Date decision taken	

EIA sign off on completion:	Signature	Date
Lead officer	Luke Crown	15/07/19
Equalities officer	Surinder Singh	15/07/19
Divisional director	John Leach	30/09/19

**Please ensure the following:**

- (a) That the document is understandable to a reader who has not read any other documents, and explains (on its own) how the Public Sector Equality Duty is met. This does not need to be lengthy, but must be complete.
- (b) That available support information and data is identified and where it can be found. Also be clear about highlighting gaps in existing data or evidence that you hold, and how you have sought to address these knowledge gaps.
- (c) That the equality impacts are capable of aggregation with those of other EIAs to identify the cumulative impact of all service changes made by the council on different groups of people.

## 1. Setting the context

Describe the proposal, the reasons it is being made, and the intended change or outcome. Will current service users' needs continue to be met?

The council currently operates a network of over 60 recycling bank sites for residents of Leicester City to recycle glass bottles and jars, paper, cardboard and textiles. The current service utilises a truck equipped with a crane, which lifts the banks over the top of the truck in order to empty them. Biffa sub-contract the textiles collections to Salvation Army, who use vans to collect textiles, hand balling the material into the vehicle.

The council is in the middle of the most severe period of spending cuts it has ever experienced. By 2019/20, total cuts to spending will exceed £150 million, when compared to 2010/11. The government grant has fallen, on a like for like basis, from £289 million in 2010/11 to a projected £166 million by 2019/20. The council is therefore under significant pressure to achieve savings.

The proposal is to:

1. Remove all paper and card recycling banks at the 37 sites where these are provided and all glass banks at the 62 sites where these are provided.
2. Introduce new recycling bins that accept a wider range of materials for recycling, including paper, card, glass, metal cans and plastic bottles at approximately 20 well used sites in the city. These will be determined according to existing usage, location, access, space and existing anti-social behaviour issues e.g. flytipping.
3. Retention of the existing textile recycling banks provided.

Material	No. banks	No. sites by material type	Collection vehicle
Glass	126	62	Crane truck
Paper & card	37	27	
Textiles	38	30	Van

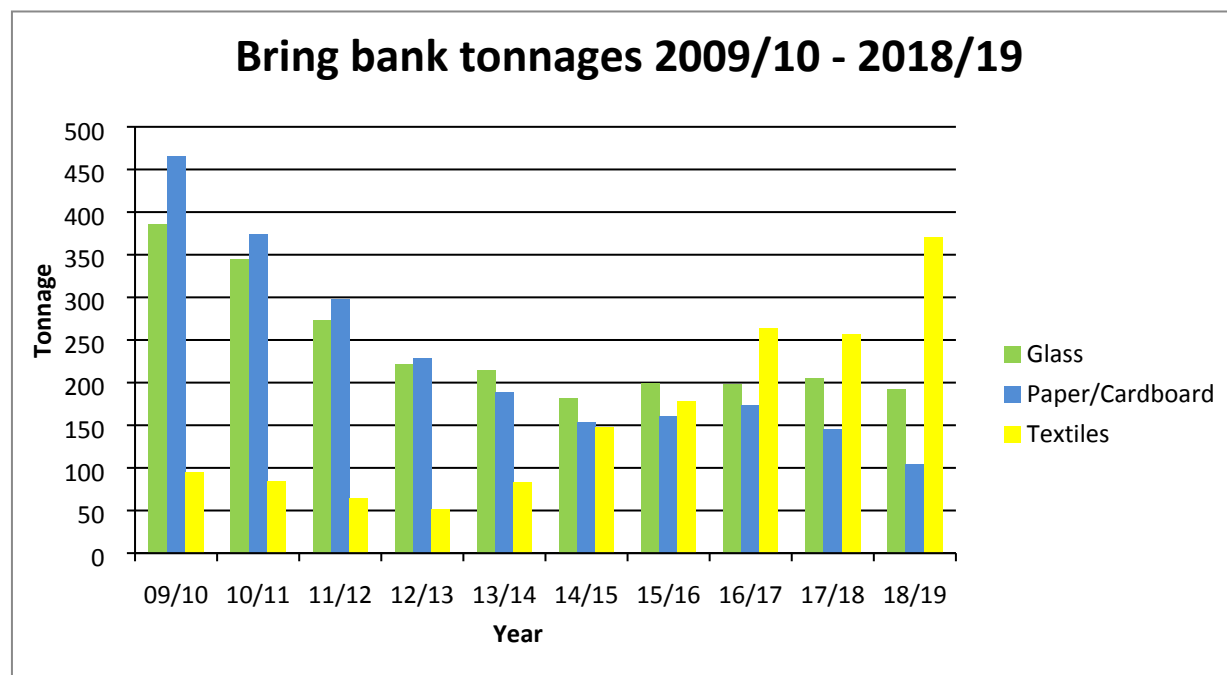
Example of current recycling banks:



Example of what the new bins could look like:



The current recycling bank network has been in operation for many years. Since the introduction of the Dry Mixed Recycling Service to households in 2011, there has been a significant decrease in the tonnages collected through the recycling banks as cardboard can now be recycled from home. Demand for this service has therefore fallen and it has become less efficient. In addition the existing recycling banks are old. There is therefore an opportunity to modernise the network, providing new, more attractive bins that accept a wider range of materials for recycling at sites that continue to be well used. The Council does not have to provide recycling banks by law.



## 2. Equality implications/obligations

Which aims of the Public Sector Equality Duty (PSED) are likely be relevant to the proposal? In this question, consider both the current service and the proposed changes.

**Is this a relevant consideration? What issues could arise?**

<p><b>Eliminate unlawful discrimination, harassment and victimisation</b> How does the proposal/service ensure that there is no barrier or disproportionate impact for anyone with a particular protected characteristic</p>	<p>The current service provides a way to dispose of household glass bottles and jars, paper and cardboard. However, these materials can already be recycled using orange recycling bags at the kerbside or using communal recycling bins. They can also be taken to the two Household Waste Recycling Centres in the city. Provision of the service is available to all regardless of protected characteristic.</p>
<p><b>Advance equality of opportunity between different groups</b> How does the proposal/service ensure that its intended outcomes promote equality of opportunity for users? Identify inequalities faced by those with specific protected characteristic(s).</p>	<p>Although the total number of sites offering paper/card and glass disposal facilities will reduce, approximately 20 well used sites will be enhanced through accepting a wider range of materials.</p>
<p><b>Foster good relations between different groups</b> Does the service contribute to good relations or to broader community cohesion objectives? How does it achieve this aim?</p>	<p>Many of the existing recycling banks attract fly tipping around them, blighting areas of the city. Where banks are removed, this may reduce fly tipping.</p>
<p><b>3. Who is affected?</b></p> <p>Outline who could be affected, and how they could be affected by the proposal/service change. Include current service users and those who could benefit from but do not currently access the service.</p>	
<p>Householders who use the recycling banks. We do not know the customer profile for this service as this data is not collected. Customers are required to walk or drive to the recycling banks should they wish to use them.</p>	
<p><b>4. Information used to inform the equality impact assessment</b></p> <p>What <b>data, research, or trend analysis</b> have you used? Describe how you have got your information and what it tells you. Are there any gaps or limitations in the information you currently hold, and how you have sought to address this, e.g. proxy data, national trends, etc.</p> <p>Tonnages of glass and mixed paper and card collected through the banks have fallen following the introduction of the Dry Mixed Recycling service that has seen tonnages increase. This is consistent with the experience of many other local authorities who have rationalised their bring bank services following introduction of more comprehensive and easier to use dry mixed recycling services at the kerbside, such as Coventry, Manchester and Derby.</p>	

## 5. Consultation

What **consultation** have you undertaken about the proposal with current service users, potential users and other stakeholders?

What did they say about:

- What is important to them regarding the current service?
- How does (or could) the service meet their needs?
- How will they be affected by the proposal? What potential impacts did they identify because of their protected characteristic(s)?
- Did they identify any potential barriers they may face in accessing services/other opportunities that meet their needs?

An online public consultation took place from 13<sup>th</sup> May until 10<sup>th</sup> June 2019 to obtain resident feedback on the proposed changes. 225 responses were received.

67% of respondents support our proposal to reduce the overall number of sites to make efficiency savings. A further 12% have no opinion, and 20% disagree with the proposal.

73% of respondents support our proposal to remove the paper/card and glass banks and replace them with mixed recycling bins at 25 key sites. A further 9% have no opinion, and 16% disagree with the proposal (however, 6 of these 36 responses that disagree commented that the sites should be removed altogether).

99% of all respondents said they use their home recycling services.

14% of respondents said they use the banks at least once a month. 65% said they never use the existing bring banks.

Of those who do use the banks, 19% of respondents use them for large cardboard, 21% don't like to use their orange bags for glass, and 4% have difficulty getting orange bags.

The following responses were received to the question "do you consider yourself to have a disability that affects your ability to use this service?":

- "The textile banks are really heavy to move
- The height of the openings
- No transport. Some mobility limitations
- Need to be able to use car

- No transport of my own
- Textile bins are always blocked by people stuffing in large bags
- Difficult to climb steps
- Getting items from car to correct areas as indicated, some staff are helpful other would watch you struggle
- Mobility & disability”

## 6. Potential equality Impact

Based on your understanding of the service area, any specific evidence you may have on service users and potential service users, and the findings of any consultation you have undertaken, use the table below to explain which individuals or community groups are likely to be affected by the proposal because of their protected characteristic(s). Describe what the impact is likely to be, how significant that impact is for individual or group well-being, and what mitigating actions can be taken to reduce or remove negative impacts.

Looking at potential impacts from a different perspective, this section also asks you to consider whether any other particular groups, especially vulnerable groups, are likely to be affected by the proposal. List the relevant that may be affected, along with their likely impact, potential risks and mitigating actions that would reduce or remove any negative impacts. These groups do not have to be defined by their protected characteristic(s).

Protected characteristics	<b>Impact of proposal:</b> Describe the likely impact of the proposal on people because of their protected characteristic and how they may be affected. Why is this protected characteristic relevant to the proposal? How does the protected characteristic determine/shape the potential impact of the proposal?	<b>Risk of negative impact:</b> How likely is it that people with this protected characteristic will be negatively affected? How great will that impact be on their well-being? What will determine who will be negatively affected?	<b>Mitigating actions:</b> For negative impacts, what mitigating actions can be taken to reduce or remove this impact? These should be included in the action plan at the end of this EIA.
---------------------------	---	---	---

<b>Age<sup>1</sup></b>	No impact	No impact	No impact
<b>Disability<sup>2</sup></b>	Dropped kerbs will need to be installed at some sites where facilities are to be retained – this will enable collection crews to wheel out the bins but will also be a positive impact for those with a disability making the bins easier to access.	No impact	No impact
<b>Gender Reassignment<sup>3</sup></b>	No impact	No impact	No impact
<b>Marriage and Civil Partnership</b>	No impact	No impact	No impact
<b>Pregnancy and Maternity</b>	No impact	No impact	No impact
<b>Race<sup>4</sup></b>	No impact	No impact	No impact
<b>Religion or Belief<sup>5</sup></b>	No impact	No impact	No impact

<sup>1</sup> Age: Indicate which age group is most affected, either specify general age group - children, young people working age people or older people or specific age bands

<sup>2</sup> Disability: if specific impairments are affected by the proposal, specify which these are. Our standard categories are on our equality monitoring form – physical impairment, sensory impairment, mental health condition, learning disability, long standing illness or health condition.

<sup>3</sup> Gender reassignment: indicate whether the proposal has potential impact on trans men or trans women, and if so, which group is affected.

<sup>4</sup> Race: given the city's racial diversity it is useful that we collect information on which racial groups are affected by the proposal. Our equalities monitoring form follows ONS general census categories and uses broad categories in the first instance with the opportunity to identify more specific racial groups such as Gypsies/Travellers. Use the most relevant classification for the proposal.

<sup>5</sup> Religion or Belief: If specific religious or faith groups are affected by the proposal, our equalities monitoring form sets out categories reflective of the city's population. Given the diversity of the city there is always scope to include any group that is not listed.

<b>Sex<sup>6</sup></b>	No impact	No impact	No impact
<b>Sexual Orientation<sup>7</sup></b>	No impact	No impact	No impact
<p><b>Summarise why the protected characteristics you have commented on, are relevant to the proposal?</b></p> <p><b>Summarise why the protected characteristics you have not commented on, are not relevant to the proposal?</b>  There are no features of the proposed new system which have a bearing on age, sexual orientation, sex, gender reassignment, religion or belief, or relationship status.</p>			
<b>Other groups</b>	<p><b>Impact of proposal:</b> Describe the likely impact of the proposal on children in poverty or any other people who we consider to be vulnerable. List any vulnerable groups likely to be affected. Will their needs continue to be met? What issues will affect their take up of services/other opportunities that meet their needs/address inequalities they face?</p>	<p><b>Risk of negative impact:</b> How likely is it that this group of people will be negatively affected? How great will that impact be on their well-being? What will determine who will be negatively affected?</p>	<p><b>Mitigating actions:</b> For negative impacts, what mitigating actions can be taken to reduce or remove this impact for this vulnerable group of people? These should be included in the action plan at the end of this EIA.</p>

<sup>6</sup> Sex: Indicate whether this has potential impact on either males or females

<sup>7</sup> Sexual Orientation: It is important to remember when considering the potential impact of the proposal on LGBT communities, that they are each separate communities with differing needs. Lesbian, gay, bisexual and transgender people should be considered separately and not as one group. The gender reassignment category above considers the needs of trans men and trans women.

<b>Children in poverty</b>	No impact	No impact	No impact
<b>Other vulnerable groups</b>	A small number of properties in the city are unable to be provided with kerbside recycling facilities. Some of these properties are on high density estates where residents are on low incomes.	Some of the high-density estates have recycling banks and removal of these without alternatives would reduce their ability to recycle at home.	Ensure recycling facilities are provided to high density estates without a kerbside recycling service e.g. modernising existing sites with new recycling bins.
<b>Other types of groups (ie. mobile phone users)</b>	No impact	No impact	No impact
<b>7. Monitoring Impact</b> You will need to ensure that monitoring systems are established to check for impact on the protected characteristics and human rights after the decision has been implemented. Describe the systems which are set up to: <ul style="list-style-type: none"> <li>▪ monitor impact (positive and negative, intended and unintended) for different groups</li> <li>▪ monitor barriers for different groups</li> <li>▪ enable open feedback and suggestions from different communities</li> <li>▪ ensure that the EIA action plan (below) is delivered.</li> </ul>			
<ul style="list-style-type: none"> <li>• Complaints system</li> <li>• Monitoring of fly tipping at bring sites</li> <li>• Monitoring of tonnages collected at remaining sites and at the kerbside</li> </ul>			
<b>8. EIA action plan</b>  Please list all the equality objectives, actions and targets that result from this Assessment (continue on separate sheets as necessary). These now need to be included in the relevant service plan for mainstreaming and performance management purposes.			

<b>Equality Outcome</b>	<b>Action</b>	<b>Officer Responsible</b>	<b>Completion date</b>
Promotion of the new sites and closure of the old sites/banks to customers.	Ensure comprehensive accessible communications plan agreed with Deputy Mayor.	Luke Crown	February – May 2020
Ensure continued access to recycling facilities	Ensure recycling facilities are provided to high density estates without a kerbside recycling service e.g. modernising existing sites with new recycling banks.	Luke Crown	Ongoing



## Neighbourhood Services Scrutiny Commission

---

### **Waste Management Services Overview presentation – cover report**

Date of Commission meeting: 30/10/19

Lead Director: John Leach

---



**Useful Information:**

- |                          |  |
|--------------------------|--|
| ▪ Ward(s) affected:      | All                                      |
| ▪ Report author:         | Luke Crown (Service Development Manager) |
| ▪ Author contact details | luke.crown@leicester.gov.uk              |
| ▪ Date of Exec meeting   | N/A                                      |

**1. Summary**

This report is a cover report to the presentation, 'Waste Management Services Overview', attached at Appendix D1. The presentation provides a summary of the services provided by Leicester City Council's Waste Management service, as well as other work undertaken to support the provision of those services.

**2. Recommendation(s) to scrutiny**

The Neighbourhood Services Scrutiny Commission is asked to note the presentation and services provided to Leicester households.

**3. Supporting Information**

The Council provides a range of waste services to residents in Leicester, including refuse bin and recycling bag collections from all c135,000 domestic properties. Other services provided include clinical waste collection, garden waste collection, recycling banks, two Household Waste Recycling Centres and a bulky waste collection. These services are delivered through a 25-year PFI contract in partnership with Biffa Leicester, which commenced in 2003.

Biffa also provide two waste treatment facilities under the contract, including a Mechanical Biological Treatment (MBT) facility to treat refuse and an Anaerobic Digestion (AD) facility to compost the organic waste extracted from refuse.

The topics covered by the presentation include:

- An overview of the services provided and the specific collection services.
- The environmental performance of the service in 2018/19.
- The sorting process for Leicester's kerbside recycling.
- Projects to increase reuse of items in the City.
- Promotional and community engagement activities to help residents use the services provided by the Council, including schools and universities.
- A summary of the core proposals from the Government's new Resources and Waste Strategy.
- Planned future projects and promotions to be undertaken by the Waste Management service.

#### **4. Financial, legal and other implications**

##### 4.1 Financial implications

There are no financial implications arising from this report.

##### 4.2 Legal implications

There are no legal implications arising from this report.

##### 4.3. Climate Change implications

Whilst there are no direct climate change implications arising from this report, it is important to note that domestic waste disposal is a significant source of carbon emissions in the city. This includes emissions from transport of waste from houses, energy used during processing and direct emissions from waste degrading in landfill. Following the council's declaration of a climate emergency in February 2019, finding ways to reduce emissions across a range of sectors is vital to the council's ambition of reaching carbon neutrality in Leicester.

**Aidan Davis, Sustainability Officer, Ext 37 2284**

##### 4.4 Equality Impact Assessment

There are no equalities implications arising from this report.

##### 4.5 Other Implications

None.

#### **5. Background information and other papers:**

'Waste Management Services Overview' presentation

#### **6. Summary of appendices:**

Presentation attached at Appendix D1

#### **7. Is this a private report?**

No.



# WASTE MANAGEMENT SERVICES OVERVIEW

**Presentation to the Neighbourhood  
Services Scrutiny Commission**

**30<sup>th</sup> October 2019**

**Luke Crown (Service Development Manager)**

# WASTE MANAGEMENT SERVICE



1. Service overview
2. Service provision
3. Business waste provision
4. Environmental performance
5. Where does our recycling go?
6. Engagement, education and service improvement
7. What's next?



## SERVICE OVERVIEW

- Our waste and recycling services are managed by Leicester City Council in partnership with Biffa Leicester.
- A 25 year contract deals with household waste collection, treatment and disposal, from 2003 - 2028, and encompasses:



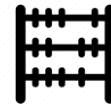
43 collection  
vehicles



£18m per year



183 full  
time staff



13 million  
collections per year



136,000  
tonnes  
collected per  
year



2 treatment  
facilities

## MANIFESTO COMMITMENTS

- “Fight to maintain our weekly bin collection and increase green waste collections.”
- “Work towards a circular economy for waste and resources in the city, encouraging reuse, recycling and waste minimisation.”

## WASTE SERVICE AREAS

Dry Mixed  
Recycling  
(weekly collection)

General Waste  
(weekly collection)

Garden Waste  
(fortnightly subscription  
service, March - Nov)

Bulky Waste  
(on request)

Clinical Waste and  
Sharps  
(on request)

Household Waste  
Recycling Centres  
& Trade Waste  
Facility

Recycling Banks

# PROPERTIES SERVED

Biffa service c135,000 properties every week:

- Detached and semi-detached (c65,000)
- Terraced housing (c45,000)
- Flats (c25,000)

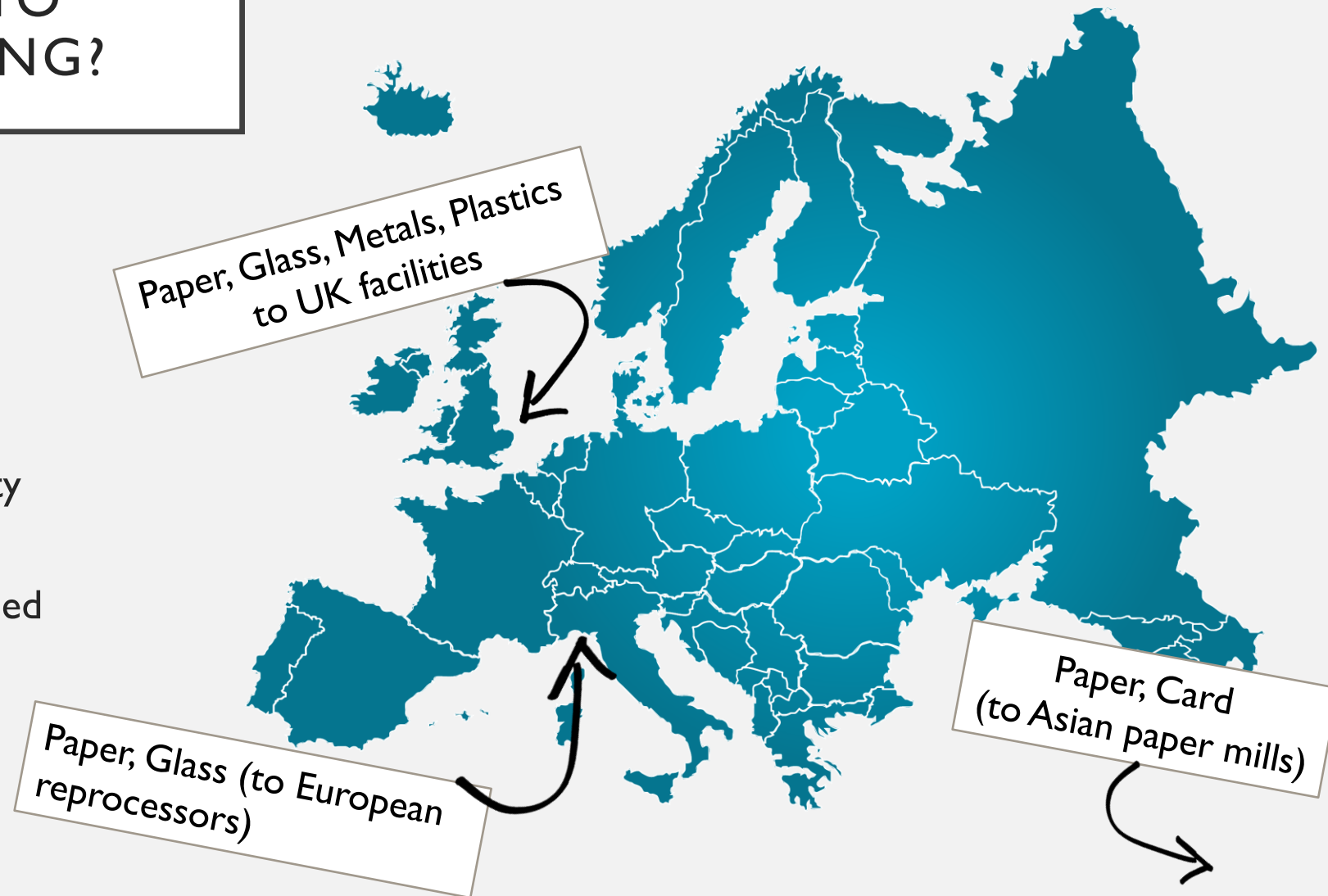
Houses are provided with recycling bags and individual refuse bins.

Most flats are provided with communal bins of different sizes according to the specific circumstances of each block of flats such as access, space available etc.



## WHAT HAPPENS TO LEICESTER'S RECYCLING?

- Biffa responsible for sorting and sending recyclables for reprocessing.
- Kerbside recycling is sent to Biffa Edmonton Materials Recycling Facility (MRF).
- Materials sorted and then bulked/baled for onward reprocessing.
- Destinations change according to market conditions.



Based on Q1 data for 19/20.

# REUSE

## Gypsum Close Reuse Shop

- Currently operated by LOROS on behalf of the Council
- Opened in May 2015
- Performance continues to increase, with 158k items and 132 tonnes reused in 2018/19.



## Freemens Common Bike reuse

- Partnership between Biffa and Sue Ryder to collect bikes for repair at HMP Gartree. Bikes are then sold in Sue Ryder's Leicester based charity shops.
- Council installed a new shipping container to facilitate storage of the bikes at Freemens Common.
- 2 tonnes of bikes reused since installation in March 2019.

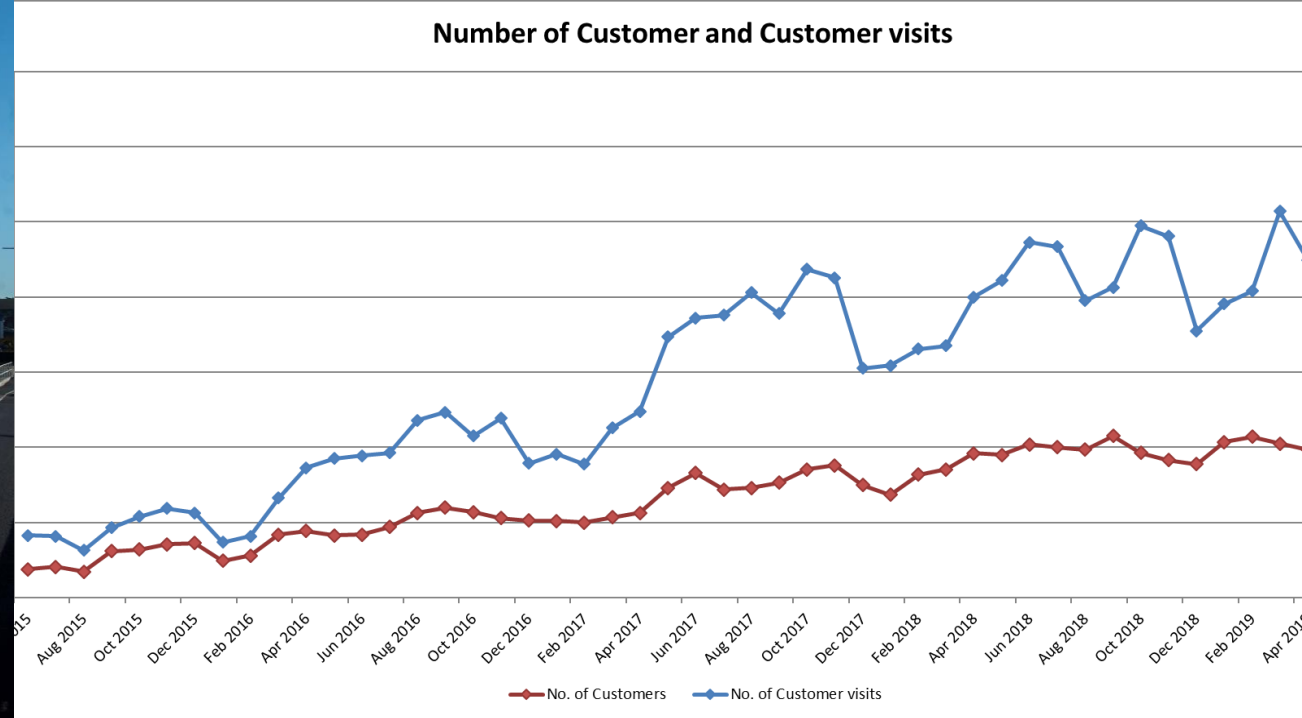
### Bicycle Reuse

You can now take old bikes to either of our recycling centres for reuse.

The LOROS Reuse shop at Gypsum Close can sell working bikes.

Sue Ryder will be collecting bikes from Freeman's Common and can make repairs before selling.





## TRADE WASTE AT GYPSUM CLOSE

- Service for Small and Medium Enterprises (SMEs) to easily and legally dispose of their trade waste
- Customer numbers and tonnages delivered to site are increasing year on year
- 5,000 visits and revenues of £104k in 2018/19

# SCHOOLS ENGAGEMENT

In 2018/19:

- 20 school sessions delivered by Waste Management in the academic year
- Attended School road clean air day

recyclenow schools **REGENERATION**

### Why recycle?



**Recycling helps tackle climate change:**  
Recycling 1 tonne of paper saves 1.32 tonnes of CO<sup>2</sup>  
– the equivalent of not driving 3700 miles.



# COMMUNITY ENGAGEMENT

In 2018/19:

- 6 talks to community groups
- 7 events attended including Riverside, Belgrave Mela, Feed the 5000, School road clean air day
- Door stepping to tackle flats with contaminated recycling, refuse issues and to promote recycling



# UNIVERSITY STUDENT ENGAGEMENT

In 2018/19:

## Move In

12,000 leaflets/posters and 300 rolls of orange bags distributed via student halls, letting agents and 3 days of Freshers Fairs.

In 2019/20:

## Move Out

3,000 moving out packs posted to houses and flats.

23 tonnes (so far) donated to British Heart Foundation banks.





# Foil in love with recycling

Most foil items can be recycled in your orange bags or recycling bins, including kitchen foil, takeaway containers, pie trays and coloured foil.

Residents currently recycle just 20% of the foil used in Leicester.

Help us to change this by **RECYCLING** your foil items.

Recycling all of Leicester's foil would save the same amount of CO2 as removing 350 vehicles from the roads!

## FOIL CAMPAIGN - AUTUMN 2019

# SOCIAL MEDIA PROMOTION

Our daily posts help residents learn more about what our service offers and how to use them.

We also run paid promotions for key campaigns to help messages such as collection day changes reach as many residents as possible.

80

	Facebook	Twitter
Number of followers - August 2019	1364	592
Number of post engagements per month (12 month average)	1020	402
Number of people who see our content each month (12 month average)	56,600	23,700



# CHRISTMAS RECYCLING VIDEOS (2018)

We created 3 short videos showing people what can be recycled after opening presents, throwing a party, and clearing out the decorations box.

We ran paid promotions on Facebook and they were viewed 14,000 times (at least 10 seconds watching).





HM Government



# OUR WASTE, OUR RESOURCES: A STRATEGY FOR ENGLAND

82



## WHAT'S NEXT?

### **New Government Resources & Waste Strategy released in December 2018**

- Council responded to all 4 consultations launched on the Government's proposals earlier this year. Further consultations expected.
- Government proposing to:
- Make weekly separate food waste collections mandatory for all councils from 2023.
- Review garden waste collection charging.
- Introduce a Deposit Return Scheme for drinks containers in England.
- Introduce an Extended Producer Responsibility scheme to better ensure that the 'polluter pays'.
- Introduce a 'plastic tax' so that manufacturers are incentivised to include a 30% minimum recycled content in new packaging.

## WHAT'S NEXT?

- Bring bank network improvements proposed to improve efficiency of service and increase the range of materials accepted for recycling.
- Citywide 'Metal Matters' campaign to raise awareness of what metals can be recycled.
- Exploring options to provide increased capacity at the Gypsum Close Re-use shop.

83





## Neighbourhood Services Scrutiny Commission - Work Programme 2019-2020

Meeting date	Meeting items	Actions Arising	Progress
3 July 2019	<ol style="list-style-type: none"> <li><b>Portfolio Overview</b> by lead directors (to include structure chart and Q&amp;A session).</li> <li><b>Food safety service plan 2019/20</b> – presentation slides and report.</li> <li><b>Draft Work programme 2019/20</b> – work in progress – members to consider and suggest items.</li> </ol>	<p><b>Item 1 agreed:</b></p> <ul style="list-style-type: none"> <li>That an option of joint working with Housing Scrutiny Commission on “Universal Credit” to be added to the work programme.</li> <li>That the Director of Finance circulate details of multi hub locations through the Members Bulletin to all members.</li> <li>That the Director of Neighbourhood and Environmental Services be requested to progress and action the priorities for the service mentioned in his presentation.</li> </ul> <p><b>Item 2 agreed:</b></p> <ul style="list-style-type: none"> <li>That the Food Safety Team be commended for the great work they carry out and;</li> <li>That the Food Safety team consider reaching out to young people in the city to raise awareness of food safety issues and the impact this can have.</li> </ul> <p><b>Item 3 agreed:</b> to note the work programme as work in progress.</p>	

## Neighbourhood Services Scrutiny Commission - Work Programme 2019-2020

<p><b>4 September 2019</b></p>	<ol style="list-style-type: none"> <li>1. <b>Library services provision</b> - reading projects / schemes across the city to improve literacy for children (lead director John Leach) – CYPS invited for joint scrutiny of this item</li> <li>2. <b>Universal credit impacts - one year on</b> – report (lead officer Alison Greenhill)</li> <li>3. <b>Work Programme</b> <ol style="list-style-type: none"> <li>a) Proposal for new review topic: 'The Viability of a Community Lottery for Leicester' – draft scope (Lead: Chair/Anita)</li> </ol> </li> </ol>	<ol style="list-style-type: none"> <li>1. Agreed: Head of Neighbourhood Services be requested to <ul style="list-style-type: none"> <li>• provide Members with programmes of events at libraries; and</li> <li>• That the presentation be noted.</li> </ul> </li> <li>2. Universal Credit impacts report noted.</li> <li>3. New task group review supported.</li> </ol>	
<p><b>30 October 2019</b></p>	<ol style="list-style-type: none"> <li>1. <b>Domestic and Sexual Violence Services (DSV)</b> – presentation on progress on consultation</li> <li>2. <b>Waste and Recycling service provision</b> - presentation</li> <li>3. <b>Bring banks service</b> - report</li> <li>4. <b>Work Programme</b> including updated on task group work</li> </ol>		

## Neighbourhood Services Scrutiny Commission - Work Programme 2019-2020

<b>15 January 2020</b>	<b>1. Council budget</b>		
<b>4 March 2020</b>			
<b>22 April 2020</b>			

87

<b>FORWARD PLAN / SUGGESTED ITEMS</b>		
<b>Topic</b>	<b>Detail</b>	<b>Proposed Date</b>
<b>KEY DECISIONS &amp; NON-KEY DECISIONS</b>	WATCHING BRIEF – members to consider relevant items to this commission, from the councils Corporate Plan of Key & Non-Key Decisions	Ongoing / watching brief
<b>CONSULTATIONS</b>	WATCHING BRIEF – members to consider relevant items to this commission from planned or live consultations to provide scrutiny comments and views	Ongoing / watching brief
<b>COUNCIL BUDGET</b>	WATCHING BRIEF – members to consider any budget impacts relevant to this commission, as necessary.	Ongoing / watching brief
Neighbourhood services Asset Transfer Update (lead director Matt Wallace / John Leach)	Commission to receive a report	Tbc
Community Safety Plan, including:	To receive report on actions and progress.	Tbc

**October 2019**

## Neighbourhood Services Scrutiny Commission - Work Programme 2019-2020

<p>a) Tackling hate crime e.g. through schools and communities (lead directors John Leach / Paul Tinsley)</p> <p>b) Tackling knife crime e.g. a city-wide strategy (lead director John Leach)</p>	<p>To consider Joint work with other scrutiny commissions? where necessary</p>	
Food Safety Service Plan 2019/20 (lead director John Leach)	Annual update on a key area of public protection within the city	July 2019
<p>Library services provision:</p> <p>a) Reading projects / schemes across the city e.g. to improve literacy for children (lead director John Leach)</p>	<p>To receive a report on actions / progress</p> <p>To invite CYPS for joint scrutiny of this item</p>	Sept 2019
Adult Education services provision (lead director Mike Dalzell)	<p>To receive a report on actions and progress</p> <p>To consider joint scrutiny for this item.</p>	tbc
Waste and recycling service provision – report update (lead director John Leach)	To receive a report on actions and progress	October 2019
Discretionary payment - hardship fund (lead director Alison Greenhill)	To receive a report on actions and progress	September 2019
Universal Credit and Welfare advice service provision (lead director Alison Greenhill)	<p>To receive report on actions and progress</p> <p>To consider inviting chair of OSC for this item on universal credit (scrutiny comments to inform OSC)</p>	September 2019
<p>Improving Neighbourhoods – possible topics to scrutinise tbc – for example:</p> <p>a) Ward funding provision and community grant opportunities (Lead Directors: Alison Greenhill / John Leach / Miranda Cannon)</p> <p>b) Community Lottery options and viability - Lead Directors: Alison Greenhill / Miranda Cannon.</p> <p>c) Shop front improvement projects -tbc (Lead Director Andrew L Smith)</p>	<p>To receive reports on actions and progress</p> <p>To consider joint scrutiny for items relevant to other scrutiny commissions?</p> <p>A task group review has been established in October 2019 to look into the viability of a community lottery topic.</p>	Tbc

October 2019

## Neighbourhood Services Scrutiny Commission - Work Programme 2019-2020

Neighbourhoods Services Supporting Digital Inclusion (Lead Directors John Leach / Miranda Cannon)	To receive report on actions and progress	Tbc
Regulatory Services (lead director John Leach) – such as: <ul style="list-style-type: none"> <li>a) Private Sector Housing e.g. tackling rogue landlords and licensing scheme for private sector homes</li> <li>b) Food Safety and Environmental Health</li> <li>c) Licensing and Trading Standards</li> <li>d) Public Safety</li> <li>e) Noise and Pollution control</li> <li>f) Building Control</li> </ul>	<p>To receive reports on actions and progress</p> <p>To consider joint scrutiny for items relevant to other scrutiny commissions?</p>	Tbc

